

After-hours toolkit for aged care homes

After-hours Action planning audit tool

Assess your RACHs current after-hours preparedness, identify gaps in capabilities, and which processes and procedures or resources, could be adopted to improve access to appropriate medical care for residents.



After-hours Medical support checklist

This tool is a checklist, based on the ISBAR communication tool, to aid staff when a resident is unwell and support is required. To use it, complete the form and contact any service where you need to provide information on a patient's condition.



After-hours Service directory

This assists staff to identify services available in your region in the after-hours period. It has two components:

- ▶ Part 1: Locum or deputising and pharmacy service directory template
- ▶ Part 2: An after-hours service directory detailing broader services.



After-hours Action plan for resident

This person-centred action plan enables you to create a summary of key information explaining a residents after-hours care plans.

This is an easy to update and readily accessible reference during an emergency.



Family fact sheet

Keep family members and carers of RACH residents informed about:

- ▶ What happens if someone falls ill at night, or on the weekend.
- ▶ What families can do to help.

Also available in Vietnamese, Mandarin, Italian, Arabic, Greek, Punjabi, Turkish, Cantonese, Maltese, and Hindi.



Need help to implement this toolkit?

Contact: agedcaresupport@nwmphn.org.au

Download the After-hours Toolkit:

Scan the QR code or visit nwmphn.org.au/resource/after-hours-toolkit-for-residential-aged-care-homes



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