



MyMedicare Minute – EIGHT

One key message. One minute to read.

Updated MyMedicare Resources

What's been updated?

- **MyMedicare Program Guidelines** - to improve clarity of eligibility, consent arrangements and exemption pathways.
- **MyMedicare Registration Form** - to align with updated guidelines, including revised exemption categories and a new extenuating circumstances option.
- **MyMedicare DL brochure** - to reflect current program settings and patient information.
- **Practice posters** - to support awareness and patient engagement.

What practices need to know

- When registering patients, ensure the correct exemption pathway is selected on the MyMedicare Registration Form or recorded in the HPOS system (including applying updated exemption categories).
- Completed registration forms must be retained by the practice in the patient's clinical record and must not be sent to Services Australia or the Department.
- Use updated patient-facing resources (brochures and posters) to support conversations about MyMedicare registration.

Resources

All resources can be found on the Departments website [here](#).

Links:

[MyMedicare Program Guidelines](#)

[MyMedicare Registration Form](#)

[DL Brochure](#)

[Poster 1](#) and [Poster 2](#)