



MyMedicare Minute – Week 2

One key message. One minute to read.

Updated MyMedicare Privacy Notice now published.

- The MyMedicare Patient Privacy Notice has recently been updated to better explain how personal information is collected, used and securely shared across Services Australia, the Department of Health, Disability and Ageing, and the Department of Veterans' Affairs.
- These updates help ensure transparency and support our compliance with the Australian Privacy Principles.
- The Services Australia MyMedicare Privacy Notice for providers and practices remains the same.

What practices need to know

- Please let your patients know that the Privacy Notice has been updated and is now available on the Department of Health, Disability and Ageing website. Please reassure them that they do not need to do anything in response to this change.
- If your practice has links to the Privacy Notice - such as on your website, onboarding materials or registration workflows - the MyMedicare Privacy Notice will continue to work and automatically display the updated notice.
- You may consider including a short article on the update in your next newsletter or provider communication.
- You may want to print page 2 of this document and place it where patients can see it.

Why the notice has changed

- To improve clarity and accessibility for all users.
- To explain more clearly how both mandatory and voluntary information is handled.
- To outline how information may be shared across government agencies involved in MyMedicare.

These changes help patients feel confident that their information is being managed safely, respectfully and transparently.

Resources

The updated Privacy Notice is available on the Department of Health, Disability and Ageing [website](#) and via Services Australia.

For any questions or support, please email mymedicare@health.gov.au.



MyMedicare – Updated Privacy Notice

Why was it updated?

To make the notice easier to understand and to explain more clearly how your information is managed across government agencies involved in MyMedicare.

Do you need to do anything?

No - you don't need to take any action.

Your MyMedicare registration stays the same. We're simply keeping you informed.

What information is collected?

- Your basic details (name, date of birth, Medicare number)
- Your chosen GP and practice
- Optional information about your background or health needs - only if you choose to provide it

How is your information used?

Your information helps us:

- link you with your regular GP or practice
- support Medicare services connected to your care
- run and improve MyMedicare safely and effectively

Only authorised staff can access your details, and all information is handled under strict privacy laws.

Where can I read the updated Privacy Notice?

The full notice is available on the Department of Health, Disability and Ageing [website](#).

Contact MyMedicare at MyMedicare@health.gov.au if you have any questions.