

MyMedicare Minute – Week 1

One key message. One minute to read.

MyMedicare strengthens continuity of care with a patient's regular practice, while still allowing patients to attend any practice for care when needed.

- Participating in MyMedicare does not limit where a patient can go for immediate or unplanned care.
- For ongoing and planned care - such as chronic condition management plans and reviews - patients should attend the practice they are registered with under MyMedicare, to support continuity and coordinated care.
- Practices can continue to see any patient for care, regardless of whether they are registered in MyMedicare.

What practices need to know

- Reinforce that while patients can seek urgent or same-day care anywhere, MyMedicare strengthens continuity of care by supporting patients to return to their regular practice for ongoing and planned care.
- Explain to patients that they need to attend their MyMedicare registered practice for chronic condition management, care plans and reviews.

Resources

We encourage you to utilise the Department of HD&A or Services Australia websites for more information.