

COMMUNITY PARTICIPATION

1 July – 31 December 2025

This 6 monthly report provides an overview of how NWMPHN is tracking with activities in our Community Participation Plan 2024 – 2026.

Published: February 2026

Community Participation Activities

13

Participation
Activities

45

Participants

Reasons for engagement

- To seek guidance and governance for our asthma community of practice and our mental health redesign, eating disorders, palliative care, family violence and suicide prevention projects.
- To design how care from a multidisciplinary team (a team of different types of health professionals) will be provided in general practices in Hume.
- To understand what people living in Residential Aged Care Homes would like for their future health care so relevant programs can aim to reflect this.
- To help review and select tender applications for a new headspace.
- To provide governance and advice to our board and executives on how we might progress certain activities.



Achievements

- Increased the number of people with lived and living experience on internal advisory and working groups.
- 46 new staff have attended the community participation induction training.
- Policies, procedures and other resources relating to community participation have been reviewed and updated as needed.
- The [Community Council](#) met in August and November 2025.

Levels of participation



Consult Involve Collaborate Empower

The level of influence community participants had on decision-making for these activities. See [IAP2 spectrum of participation](#) for more information.



[My Health My Voice](#) newsletter subscribers

2 editions sent [August](#) and [November](#)

284

Total

16

New

[People Bank](#) members

286

Total

9

New

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Spotlight



During September and October, we met with 19 residents living in two separate Residential Aged Care Home's (RACH) in our region. We wanted to understand what their current experiences of receiving health care is like and what they would like for their future health care.

Residents were delighted to share their experiences, which were quite varied between the two RACHs. Their views on receiving health care in RACHs will now inform the programs and projects we deliver to ensure they align with what resident's want and need.

Planned Community Participation Activities



In the next 6 months: January – June 2026

- Explore how to better support staff to design programs or services, in collaboration with communities.
- Explore how our new engagement platform can further enhance our community participation activities.
- Explore how NWMPHN can support the organisations that we fund to support a peer workforce.
- Develop resources and training to support general practice to engage well with their patients and communities.
- Explore next steps following the completion of the Community Participation Plan at the end of 2026.



Community Participation Plan – A snapshot



Our Vision:
Healthy people and a healthy community

Our Goals

- Building meaningful relationships and trust with our communities.
- Ensuring our programs and services, shaped by our communities, are safe, accessible and sustainable.

Visit our website to read more about the [Community Participation Plan](#)

Our Principles

Purposeful



Inclusive

Collaborative



Transparent

Timely



Respectful