

# COMMUNITY PARTICIPATION

1 January – 30 June 2025

This 6 monthly report provides an overview of how NWMPHN is tracking with activities in our Community Participation Plan 2024 – 2026.  
Published: July 2025

## Community Participation Activities

10

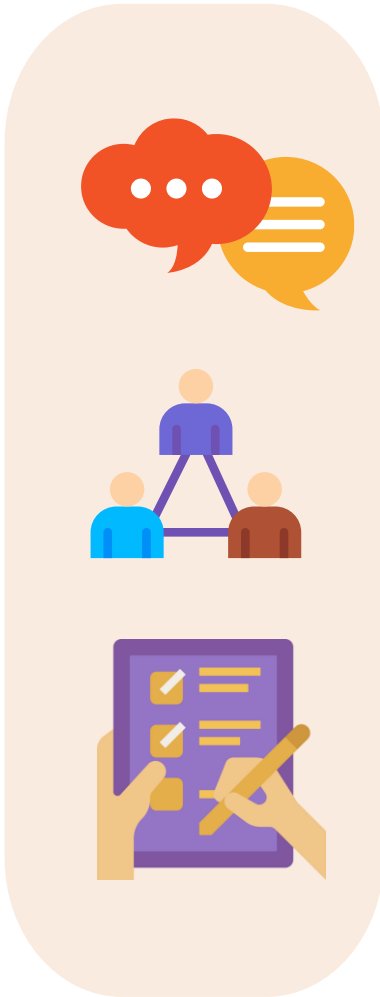
Participation Activities

55

Participants

### Reasons for engagement

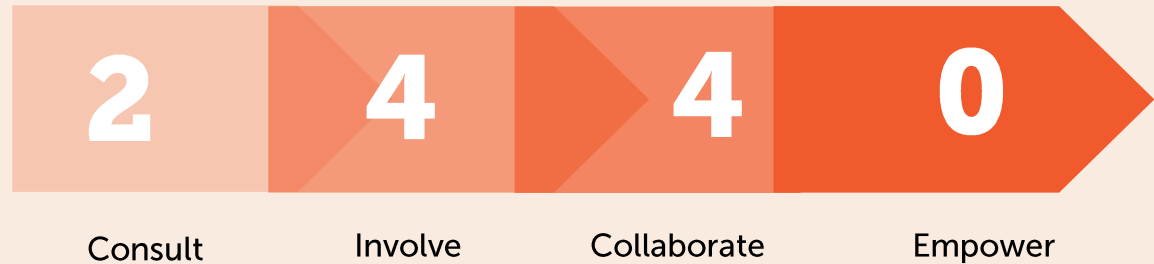
- To seek guidance and governance for our asthma community of practice.
- To seek guidance and governance for our mental health and eating disorders project.
- To co-design a mental health service model for people needing different levels of supports in the community (see the Spotlight on the next page for more information).
- To provide governance and advice to our board and executives on how we might progress certain activities.



### Achievements

- Provided training to staff and People Bank members to build their skills and confidence working together.
- Continued to build relationships with local government to enhance connection with communities in our region.
- Conducted a social media campaign to increase subscriptions to the My Health, My Voice newsletter and registrations to People Bank.
- Completed the pilot of our refreshed commissioning process with one team. Embedding community participation into the refreshed process was considered a success by those involved.
- The [Community Council](#) met in March and June 2025.

### Levels of participation



The level of influence community participants had on decision-making for these activities. See [IAP2 spectrum of participation](#) for more information.

#### [My Health My Voice](#) newsletter subscribers

2 editions sent [February](#) and [May](#) 2025

268

Total

15

New

#### [People Bank](#) members

277

Total

52

New

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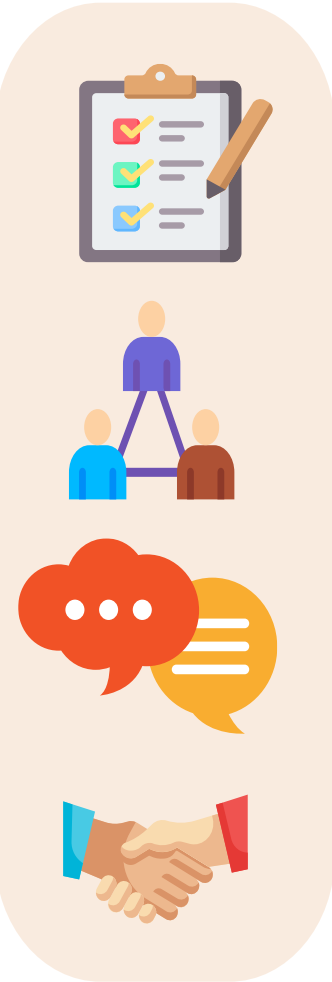
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## Spotlight



In May 2025 Today Design hosted a series of workshops with 23 people who currently use our mental health services. Workshops were held in Keilor, Greenvale West and Hoppers Crossing. They explored participant’s experiences with current services and their ideas for how to improve them. These ideas were then tested with service providers to ensure they were feasible. They are now being used to shape the design of changes/new features to be included in the mental health services we deliver.

## Planned Community Participation Activities



In the next 6 months: June – December 2025

- Implement a training program for community participants who are recruited to NWMPHN advisory/working groups or committees.
- Develop guidance for staff on how to partner with community and other stakeholders.
- Continue to build relationships with local government to enhance connection with communities in our region.
- Explore how our new engagement platform can further enhance our community participation activities.
- Explore how NWMPHN can support the organisations that we fund to support a peer workforce.

## Community Participation Plan – A snapshot



**Our Vision:**  
Healthy people and a healthy community

### Our Goals

- Building meaningful relationships and trust with our communities.
- Ensuring our programs and services, shaped by our communities, are safe, accessible and sustainable.

Visit our website to read more about the [Community Participation Plan](#)

### Our Principles

