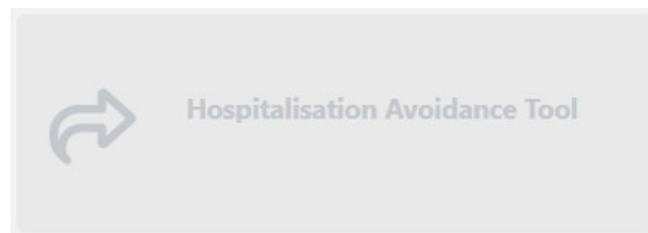# Identify patients at risk of unplanned hospitalisation eligible for a GPCCMP or GPCCMP review

This walkthrough will allow you to identify patients who are at-risk for an unplanned hospital admission who are eligible for a GPCCMP.
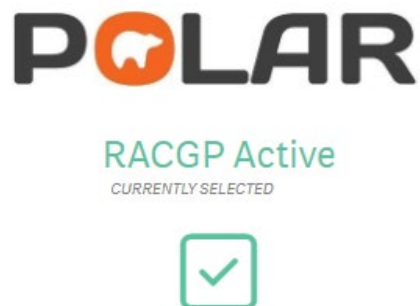
Step One

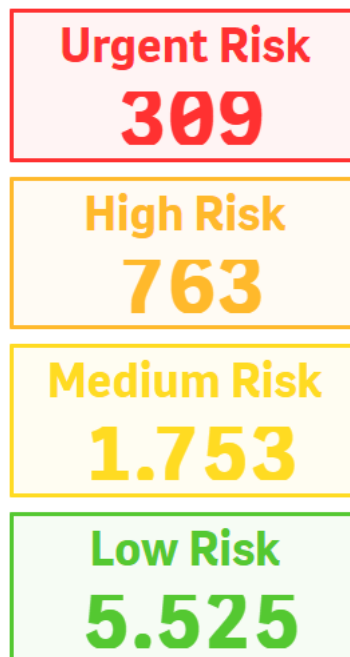Open POLAR. Under the "Report" menu, select your Hospital Avoidance Tool report.

Step Two

Ensure the RACGP Active filter has been applied in the top left corner of your screen.

Step Three

Select the cohort of patients you wish to action – Urgent, High or Medium Risk – by clicking the filter on the left side of your screen.

Urgent Risk
309

High Risk
763

Medium Risk
1.753

Low Risk
5.525

Step Four

Select the "Available MBS services" tab above the list of names.

You can now identify which patients have never had a care plan item, or who may be eligible to transition to the new GPCCMP when they present for a review.

(This report will be updated to reflect the new GPCCMP in the coming months)

Patient Cohort	Diversion Information	☑ Available MBS Services	Patient Quality Information

Services Available to the Patient

Patient ID	Patient Age	Full Name	Risk Profile	75+ Health Assessment	45-49 Health Assessment	Heart Health Check	GPMP Item Only	TCA Item Only	GPMP or TCA Review	10997 Nurse Item (5 per cal year)	GPMHP	Home Medication Review	Diab Che
14777	84	Lara Harper	32	18/05/2021	Not Eligible	No Assessment	11/08/2020	13/08/2024	15/08/2024	No Item	No MH Plan	No Review	Not Ap
35195	60	Cherish Graham	30	Not Eligible	Not Eligible	No Assessment	14/12/2021	14/12/2021	No Review	21/04/2023	No MH Plan	No Review	
60691	95	Ashly Livingston	29	29/08/2024	Not Eligible	Not Eligible	14/05/2024	15/05/2024	18/12/2019	No Item	No MH Plan	No Review	
77529	34	Hallie Wolfe	28	Not Eligible	Not Eligible	No Assessment	19/02/2025	19/02/2025	No Review	No Item	No MH Plan	No Review	Not Ap
22368	86	Kody Lopez	27	09/02/2023	Not Eligible	No Assessment	19/01/2023	19/01/2023	12/01/2024	No Item	No MH Plan	No Review	
20743	79	Susan Dickson	26	No Assessment	Not Eligible	No Assessment	15/02/2022	15/02/2022	30/01/2025	No Item	Not Eligible	No Review	
59248	84	Ayana Meadows	26	No Assessment	Not Eligible	No Assessment	03/07/2024	No Care Plan	No Review	No Item	No MH Plan	No Review	
33274	78	Jamison Hanson	26	14/12/2022	Not Eligible	No Assessment	15/02/2023	15/02/2023	15/01/2021	08/04/2025	03/11/2020	No Review	
27687	66	Remington Wade	25	Not Eligible	Not Eligible	No Assessment	05/04/2022	05/04/2022	13/05/2023	No Item	21/07/2023	No Review	
46348	88	Sammy Santana	25	25/06/2024	Not Eligible	Not Eligible	16/06/2021	16/06/2021	29/01/2025	No Item	Not Eligible	18/10/2019	Not Ap
5326	85	Alison Levy	24	No Assessment	Not Eligible	No Assessment	03/03/2025	13/11/2023	06/12/2022	No Item	No MH Plan	No Review	
31484	78	Elena Shea	23	No Assessment	Not Eligible	No Assessment	11/11/2024	11/11/2024	26/02/2024	No Item	No MH Plan	No Review	Not Ap
17584	88	Mckinley Black	23	No Assessment	Not Eligible	No Assessment	No Care Plan	No Care Plan	No Review	Not Eligible	No MH Plan	No Review	
55327	89	Paula Summers	23	10/12/2024	Not Eligible	Not Eligible	22/10/2024	23/02/2024	23/02/2024	02/04/2025	28/03/2024	No Review	Not Ap
22602	75	Salma Robertson	22	No Assessment	Not Eligible	No Assessment	12/04/2022	12/04/2022	No Review	No Item	Not Eligible	No Review	

* indicates potential current eligibility, at the clinician's discretion. (e.g. A care plan can run for 24 months, but is available for renewal after 12 months)

To Action	Partially Claimed	No further action / claimed	Potential Anomaly

For help with POLAR, contact the Primary Care team at primarycare@nwmphn.org.au or (03)9347 7711

POLAR
BY OUTCOME HEALTH