

**medicare**

## **Urgent Care Clinic**

# What to expect

- After you've given your details to our reception staff, you'll be asked to wait in the waiting room.
- People with the most urgent healthcare needs will be seen first.
- Our doctors and nurses will decide who needs to be seen fastest. This means you might have to wait a little while, even if you have an appointment.
- This can be a very busy place. If your situation isn't urgent, we might refer you to your GP or medical centre.

Victoria's range of Urgent Care Services offers free help faster. Whether it's day or night, weekday or weekend, you can find the right urgent care you need now.



Learn more at [urgentcare.vic.gov.au](https://urgentcare.vic.gov.au)  
or scan the QR code

**If you are in a life-threatening situation and need emergency care now, call triple zero (000) or visit your nearest emergency department.**

**Urgent Care Services**

**Victoria**



Australian Government

