



Cultural Responsiveness Review Template

Name of organisation:

Name of service:

Person or team members
completing review:

Review date: DD/MM/YYYY

Key to the Cultural Responsiveness Review Template

Use the key to the template provided below to complete your Cultural Responsiveness Review. For more information on completing the Cultural Responsiveness Review, please refer to “Step 7: Keeping the momentum going” in the [Implementation Guide](#).

Action undertaken

Write down in this column the list of culturally responsive Actions that were included in your previous Action Plan in correspondence to each Indicator.

Baseline level of cultural responsiveness

Write down the baseline level of cultural responsiveness you recorded for each of these Actions in your previous Action Plan. This is the level of cultural responsiveness that you recorded **before** you implemented the Action. Choose from the three levels of cultural responsiveness: Establishing, Advancing and Excelling.

Measure of success

Write down in this column your measurements of success that were included in the Cultural Responsiveness Assessment Tool under column ‘How we will know we have achieved this’.

Status

Write down in this column the current Status of the Action. You can choose from three different stages of completion: Not started, Started and Completed.

Evidence of achievement

Write down in this column evidence that demonstrates you have achieved this action i.e. increase in service usage data.

Current level of cultural responsiveness

Next, assess your current level of cultural responsiveness for each Action and Indicator by referring to the [Levels of Cultural Responsiveness Table](#) on page 13 in the Implementation Guide. Write this down in the column provided, choosing again from the three levels of cultural responsiveness: Establishing, Advancing and Excelling.

Cultural Responsiveness Review Template

Indicator	Action undertaken (from Action Plan)	Baseline Level of Cultural Responsiveness (Establishing, Advancing or Excelling)	Measure of success (from the Cultural Responsiveness Assessment Tool)	Status (Not Started, Started, Completed)	Evidence of achievement	Current level of cultural responsiveness (assessed using the Culturally Responsive Assessment Tool and Implementation Guide)
1. Co-production with community						
2. Workforce mutuality						
3. Consumer feedback						
4. Culturally responsive digital access						
5. Interpreter Engagement						
6. Culturally responsive communications						

Indicator	Action undertaken (from Action Plan)	Baseline Level of Cultural Responsiveness (Establishing, Advancing or Excelling)	Measure of success (from the Cultural Responsiveness Assessment Tool)	Status (Not Started, Started, Completed)	Evidence of achievement	Current level of cultural responsiveness (assessed using the Culturally Responsive Assessment Tool and Implementation Guide)
7. Culturally responsive referrals and partnerships						
8. Culturally responsive leadership and organisational culture						
9. Culturally responsive data						
10. Cultural responsiveness training						

Notes