Medical support checklist:

When a resident is unwell complete this before you call for assistance

Introduction

Resident name:

Date

/ /

Resident date of birth:

Time

: ◯ am ◯ pm

Situation

Main presenting problem:

Background

☐ **Check resident's advanced care plan for medical treatment preferences including location of care (at home versus hospital)**

Have access to the following information:

- ☐ list of current medical conditions
- ☐ up to date family, GP and Medical Treatment Decision Maker contact details
- ☐ up to date medication chart including allergies
- ☐ the resident's baseline vital signs and functional status (e.g. mobility, transfers)

Assessment

Record the resident's vital signs:

- temperature
- USUAL GCS
- CURRENT GCS
- blood pressure
- oxygen saturation
- pain score
- heart rate
- respiratory rate
- other signs and symptoms of concern add to notes overleaf

Please continue on next page ▶

Medical support checklist (continued...)

Glasgow Coma Score

NB. A new GCS < 13 is a criteria for a patient being time critical

E.	Eye Opening	Score	
	Spontaneous	4	
	To voice	3	
	To pain	2	
	None	1	E =
V.	**Verbal Response**	**Score**	
	Orientated	5	
	Confused	4	
	Inappropriate words	3	
	Incomprehensible sounds	2	
	None	1	V =
M.	**Motor Response**	**Score**	
	Obeys command	6	
	Purposeful movements (pain)	5	
	Withdraw (pain)	4	
	Flexion (pain)	3	
	Extension (pain)	2	
	None	1	M =
	Total GCS (maximum score = 15)		
	(E + V + M) =		

Recommendation

- **Low to medium acuity conditions:**
  - Contact nurse on-duty and refer to GP/Locum service if required
  - Residential In-Reach (RiR) call 1300 65 75 85 to be directed to your local provider (metro only), or
  - Victorian Virtual ED (VVED) register online at vved.org.au (available 24-hours, 7-days)
- **High acuity conditions:**
  - For immediate time-critical emergencies call Triple 000
- **Palliative Care referral options:**
  - Palliative Care Advice Service (PCAS) 1800 360 000 (available 7am to 10pm, 7-days)

Notes