

Priority Primary Care Centre Frequently Asked Questions

NWMPHN – Updated 15-12-22

Please find below a summary of the questions that have been received regarding the Royal Children's Hospital Priority Primary Care Centre Expression of Interest.

These questions are from a number of sources, from other PHNs, submitted directly to NWMPHN via primarycare@nwmpnh.org.au, or during the Information Session held 7 December 2022. This document will regularly be updated during the application period. **Updated questions are highlighted in italics.**

If you have further clarification questions in relation to this tender, please submit via primarycare@nwmpnh.org.au. Applicants are encouraged to check <https://nwmpnh.org.au/resource/priority-primary-care-centre-information-session-with-the-royal-childrens-hospital-7-dec-2022/> on how to post clarification questions and the respective closing dates for clarification questions.

Question	Response
Where can I access the information session recording?	You can access the recording and slides of the Information Session held 7 December 2022 here https://nwmpnh.org.au/resource/priority-primary-care-centre-information-session-with-the-royal-childrens-hospital-7-dec-2022/
What is the size of the rooms available, including the treatment room?	There are 2 consult rooms (2.3mx1.3m), and one treatment room (2.3mx1.6m).
Why doesn't the previous clinic (onsite at RCH) exist?	The contract ceased, funding structure was different. This clinic was contracted directly by RCH, the PPCC will be contracted by the PHN
Computers are provided but will we need to bring own IT system?	Yes, the successful applicant will be required to use own clinical software
What was the skills set of previous GPs?	GPs with a strong interest in paediatrics. For the development of this EOI recent experience in working in general practice with paediatric patients is considered relevant experience. Successful applicants will need to apply for honorary appointments for both clinical and non-clinical staff. A requirement for honorary appointments is to show evidence of paediatric CPD within 12 months.
What is the EMR access for?	Access to the RCH EMR will be available for honorary appointments. This is read only access to be able to refer to any previous notes or investigations. The successful applicant will be required to keep their own records in the practice's medical software. This is also required for the reporting to the PHN and department.
How do we order pathology or imaging?	The hospital service accepts the referrals generated from the practice's clinical software

Can international patients access radiology and pathology free of charge?	Yes, it a requirement that there are no out of pocket costs to access PPCC
Would we issue a discharge summary?	Yes, it is a requirement for all PPCCs to provide a discharge summary to the patients usual GP
can we refer to outpatients?	Yes, referrals can be made to outpatients. Like other PPCCs, the RCH PPCC will have a Local Working Group established, to support the development of pathways into other hospital services such as outpatients depending on patient cohort.
Are any triaging services provided	As the RCH PPCC is a direct diversion clinic, patients appropriate for the PPCC (Cat 4 and 5), will be directed to the PPCC.
Is the waiting room in the facility?	The ED waiting room is located adjacent to the clinic
Are consumables included?	Yes, consumables will be included as part of the lease agreement with RCH
We currently operate an accredited general practice in SEMPLHN. Are we able to apply?	The EOI is only open to applicants from the NWMPHN region as the contract will be managed by NWMPHN.
What is the closing date for the application?	The correct closing date for applications is 5.00pm AEDT Friday 16 December 2022.
Can we have access to the RCH Clinical Governance Policy?	The policy can be accessed here (.pdf)
<i>Can we get a 19 AB exemption for restricted doctors to access Medicare?</i>	<i>PHNs are unable to grant exemptions as this is not within our authority or delegation but are able to provide a letter of support for exemption application if required. We currently support practice recruitment by advertising vacancies on our web page which practices are able to access.</i>