



Australian Government  
Department of Home Affairs



## COVID-19 vaccinations: Extension of the Free Interpreting Service to non-Medicare patients



To support the Australian Government's objective to encourage non-English speaking cohorts in the Australian community to be vaccinated against COVID-19, TIS National has temporarily extended the Free Interpreting Service to now cover non-Medicare patients receiving their COVID-19 vaccine.

Pharmacists are able to utilise interpreters from TIS National to assist in their consultations with patients and to ensure informed consent is given for COVID-19 vaccines.

Pharmacists can use their existing TIS client code to request interpreters for both their Medicare and non-Medicare patients. If you are not already registered with TIS National, registration can be done online at <https://tisonline.tisnational.gov.au/registeragency>

If you have any queries about the Free Interpreting Service, you can contact the TIS Free Interpreting Service Team on 1300 575 847 or email [tis.freeinterpreting@homeaffairs.gov.au](mailto:tis.freeinterpreting@homeaffairs.gov.au)