



Pen CS Awards Nomination Package

For General Practices and Aboriginal Medical Services



The Pen CS Awards are returning in 2022.

This document outlines information on the Pen CS Awards for General Practices and Aboriginal Medical Services to nominate themselves for the Pen CS Awards.

We encourage you to nominate yourselves for the Pen CS Awards to showcase your hard work in the data driven quality improvement.

The following is covered in this document:

- About the Pen CS Awards
- Eligibility Criteria
- How to Nominate
- Award Categories



Pen CS Awards 2022

After a successful launch in 2021, Pen CS is proud to announce that the Pen CS Awards are back in 2022. This national event recognises excellence in data-driven quality improvement in General Practice and Aboriginal Medical Services, by using health informatics.

The 2022 Pen CS Awards provides an opportunity to recognise the continuous hard work and achievements of primary health care in Australia.

2022 winners will be announced at a Gala event in Sydney, where we will celebrate their achievements and acknowledge their Primary Health Networks and Aboriginal Community Controlled Health Organisations who contribute to driving quality improvement to improve community health outcomes.

Last year we saw an outstanding achievement from 2021 Pen CS Award winners which included GP management plans improved from 2.4% to 42.1% at Faulconbridge Health Centre; Mandurah and Lakelands Doctors showed a 20.7% improvement in health assessments conducted for Indigenous patients; Chatswood Medical and Dental Centre increased the number of health assessments conducted by 74% in 18 months.

With eight award categories and each winner receiving a \$500 reward in recognition for their achievements, Pen CS invites you to nominate your General Practice or Aboriginal Medical Service. See the Award categories below.

Who is Eligible for an Award?

Are you a General Practice or Aboriginal Medical Service that has demonstrated data-driven quality improvement? We encourage you to nominate your practice into one of the eight award categories.

All nominees must meet the following eligibility criteria:

- Awards are open to General Practices or Aboriginal Medical Services with a current accreditation that meets the minimum Standards, as outlined by the Royal Australian College of General Practitioners (RACGP). These accreditations are gained through the accreditation agencies outlined by the RACGP here.
- Nominees must have an active software licence with Pen CS.
- An authorised representative from either a Primary Health Network, Aboriginal Community Controlled Health Organisation, Research Organisation, Aboriginal Medical Service or General Practice may submit a nomination. Self-nominations are encouraged and accepted. With self-nominations accepted and encouraged, we welcome to nominate yourselves.

Primary Health Networks and Aboriginal Community Control Health Organisations can nominate a practice under the eight award categories or a General Practice and Aboriginal Medical Service can nominate themselves.

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How to nominate a General Practice or Aboriginal Medical Service

All nominations for the Pen CS Awards can be made online at https://www.pencsawards.com.au/application/

All nomination applications will require:

- Current contact details of the nominator;
- Primary contact details of the nominee;
- Answers to the three nomination questions (see below).
 - Achievements outlined in the nomination questions must have occurred in Australia between June 2021 and July 2022

Nomination Questions

- 1. How has the nominee positively impacted health outcomes within their local Australian community? Be sure to identify how a problem was resolved, any outcomes that resulted from this achievement and support your response with quantitative evidence and/or research. *Max 300 words*.
- 2. How has Pen CS software, such as CAT or Topbar, supported the nominee to achieve this outcome? *Max 200 words.*
- 3. How has the nominee demonstrated their value and contribution to the chosen award category? *Max 100 words.*

You must complete this form in one viewing, as you are unable to save and submit later. We encourage you to prepare your answers to the nomination questions in a separate document first to ensure you submit the best application you can.

Please follow the maximum word limit for each nomination question; dot point responses are encouraged.

Pen CS may contact you to request details of a referee that can verify any statements made in the nomination question responses.

Nominations close at 11:59pm (AEST) on Sunday 31st July 2022.

Please see the <u>Terms and Conditions</u> for more details.



The Award Categories

General Practices and Aboriginal Medical Services can be nominated in one of the following categories.

'Closing the Gap' Award

This award recognises an organisation who has contributed significantly to improving care for Aboriginal and or Torres Strait Islander patients and communities in their general practice.

Quality Improvement Initiative of the Year Award

This award recognises an organisation who has demonstrated data-driven quality improvement initiatives to improve clinical outcomes in their general practice.

Data-driven Clinical Excellence Award

This award recognises an organisation who has shown exceptional clinical outcomes, by translating data insights into actionable activities.

Research in General Practice Award

This award recognises an organisation who has contributed to research in general practice. This means that the organisation has been a participant in a research study with either a University or research organisation.

Data Quality Award

This award category recognises an organisation who has illustrated distinctive data quality. This means that the organisation strives to improve data quality using CAT and Topbar.

Digital Innovation Award

This award recognises an organisation who has exhibited the innovative use of technology to drive quality improvement programs in their general practice.

Patient-centred Care Award

This award recognises an organisation that has demonstrated exceptional patient-centred care.

CAT Plus Super User Award

This award recognises an organisation who has shown innovative use of the CAT Plus software.



Winners

Winners will be announced at a gala event in September and will be receiving a \$500 cash prize and trophy in recognition of their achievements.

More details on the event will be released and shared soon.