Lately – end of life services and advice

Newsletter article

End-of-life website launched

North Western Melbourne Primary Health Network has launched a website that provides information, options and education about end-of-life.

Called Lately, it is designed to ease communication and planning for people who have received a terminal diagnosis, and for those who love and care for them. Visit [lately.org.au](https://www.lately.org.au/)

“Most people are uncomfortable talking about death, and sometimes delay necessary conversations until it is too late,” said NWMPHN CEO Christopher Carter.

“Too often discussions about end-of-life planning do not start until the person concerned is in an emergency department, an aged care facility, or a palliative care unit, and emotions are running high.

“These difficult conversations require courage, openness, time and the ability to listen and learn. Lately provides the resources and concepts to make having those conversations easier.”

With input from experts on the physical, mental and cultural impacts of ageing and death, the website helps patients, friends, family and carers to create care plans, and understand the social, religious and secular beliefs that influence how each person wishes to be cared for in their final days. This may include options for medical interventions, and how they want their remains treated.

Lately contains an extensive directory of services and support offered by a wide range of organisations, so family and carers can best meet the wishes of the dying person. Some of these focus on the north, west and central Melbourne regions, but are broadly applicable over the state.

Visit [lately.org.au](https://www.lately.org.au/)

Alternative articles

**(250 words)**

Lately is a website that provides information, options and education about end-of-life support. It is designed to ease communication and planning for people who have received a terminal diagnosis, and for those who love and care for them. Lately was developed by North Western Melbourne Primary Health Network (NWMPHN). Visit [lately.org.au](https://www.lately.org.au/)

Most people are uncomfortable talking about death, and sometimes delay necessary conversations until it is too late. Too often discussions about end-of-life planning do not start until the person concerned is in an emergency department, an aged care facility, or a palliative care unit, and emotions are running high.

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The website was created by [North Western Melbourne Primary Health Network,](http://www.nwmphn.org.au/) in collaboration with Melbourne digital design agency Portable and in consultation with palliative care experts and clinicians.

**[100 words]**

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**[50 words]**

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Short text – with calls to action

**To all audiences**

Lately is a website that provides information, options, resources and education about end-of-life care and choices. It is designed to foster communication and planning for people who have received a terminal diagnosis, and for those who love and care for them.

Visit [lately.org.au](https://www.lately.org.au/)

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**Include your service in the Lately directory**

Does your service support people in palliative care in the community? Do you provide care and support for the friends and family of people approaching the end of life? Do you provide funeral, mortuary or grief counselling services? Do you cater for people living in the northern, western or central Melbourne region? Add your service to our directory by sending a request email to end\_of\_life\_program@nwmphn.org.au – this is a free listing.