

# WorkSafe Victoria's Clinical Hotline



WorkSafe's Clinical Hotline aims to improve Injured Worker outcomes by working in partnership with treating health providers.

The Clinical Hotline is now available to General Practitioners (GP's), with WorkSafe Clinical Panel GP's and sports physicians answering the Clinical Hotline calls.

To speak to a hotline clinician, call:

**03 4243 6950**

- ❖ 9am to 5pm
- ❖ Monday to Thursday

I'd like to refer my patient to a pain specialist but am not sure whether interventional or non-interventional approaches would be appropriate.

I feel my patient may be at risk of developing a secondary injury.

I'd like to have a peer to peer conversation about getting the best outcomes for my patient.

I need some assistance or guidance around filling out Certificates of Capacity.

I feel I may need to refer my patient for surgery, but I want to brainstorm other options.

I'm having difficulty weaning my patient's analgesic or sedative medications and could use some advice.

I'd like to measure the outcomes of my patients' medication or treatment but I'm not sure how best to do this.

My patient's recovery is not progressing and I would like to discuss other treatment or investigation pathways.