

North Western Melbourne - National Psychosocial Support

2019/20 - 2021/22

Activity Summary View



[NPS - 2 - NPS2: Delivery of Psychosocial Support Services (NPS measure) - Western Region]



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

2

Activity Title *

NPS2: Delivery of Psychosocial Support Services (NPS measure) - Western Region

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

The aim of this activity is to build psychosocial functional capacity of people with severe mental illness and associated psychosocial functional impairment, who are not more appropriately supported through the NDIS.

The activity aims to:

- improve access to psychosocial support services, mental health outcomes and equity in service access for the target cohort, and
- reduce the avoidable need for more intense and acute health services and enhance appropriate/optimal use of the health systems.

Description of Activity *

The commissioning of activity to provide a tiered level of support (informed by identified needs) to the eligible cohort of people with severe mental illness and associated psychosocial impairment.

A range of psychosocial support and capacity building activities will be provided by a multidiscipline workforce, including peer workers.

The design, implementation and continuing management of this activity will seek to avoid duplication and complement State funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports will also be developed.

A range of enablers are recognised as potentially being important to this activity and include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Activity Demographics

Target Population Cohort

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, and are not eligible for assistance through the NDIS .

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities. We work with commissioned providers to support cultural competency in commissioned services .

Needs Assessment Priorities *

NWMPHN Needs Assessment 2019/20-2021/22



Activity Demographics

Target Population Cohort *

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, and are not eligible for assistance through the NDIS, and who are not receiving psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

Indigenous Specific *

No

Indigenous Specific Comments *

NA

Coverage *

Whole Region

No

SA3 Name	SA3 Code
Keilor	21001
Brimbank	21301
Hobsons Bay	21302
Maribyrnong	21303
Melton - Bacchus Marsh	21304
Wyndham	21305



Activity Consultation and Collaboration

Consultation *

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Advisory Councils and Clinical Councils. The NWMPHN Mental Health Expert Advisory Group has also been established with membership from peak organisations, State Government and other experts.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers and carers to be involved at all stages of Commissioning including co-design to support positive consumer experience. Comprehensive consultation on NPST has taken place with key stakeholder groups, service provider organisations, and individuals, from April 2019 to the present.

Engagement has also been undertaken with the past Commonwealth Mental Health funded provider agencies, State Government Psychosocial services and other stakeholders.

Collaboration *

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include:

- Psychosocial services providers
- Local Hospital Networks
- CALD communities
- Victorian Department of Health and Human Services (DHHS)
- NDIS and Local Area Coordinators (Brotherhood of St Lawrence).



Activity Milestone Details/Duration

Activity Start Date *

31 Mar 2019

Activity End Date *

26 Aug 2021

Service Delivery Start Date

17 April 2019

Service Delivery End Date

30 June 2021

Other Relevant Milestones

None



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

This activity was built on the co-design activities related to the NPS measures in our catchment.



[NPS - 3 - NPS3: Delivery of Psychosocial Support Services (NPS measure) - Northern Region]



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

3

Activity Title *

NPS3: Delivery of Psychosocial Support Services (NPS measure) - Northern Region

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

The aim of this activity is to build psychosocial functional capacity of people with severe mental illness and associated psychosocial functional impairment, who are not more appropriately supported through the NDIS.

The activity aims to:

- improve access to psychosocial support services, mental health outcomes and equity in service access for the target cohort, and
- reduce the avoidable need for more intense and acute health services and enhance appropriate/optimal use of the health systems.

Description of Activity *

The commissioning of activity to provide a tiered level of support (informed by identified needs) to the eligible cohort of people with severe mental illness and associated psychosocial impairment.

A range of psychosocial support and capacity building activities will be provided by a multidiscipline workforce, including peer workers.

The design, implementation and continuing management of this activity will seek to avoid duplication and complement State funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports will also be developed.

A range of enablers are recognised as potentially being important to this activity and include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Activity Demographics

Target Population Cohort

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, and are not eligible for assistance through the NDIS.

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities. We work with commissioned providers to support cultural competency in commissioned services.

Needs Assessment Priorities *

NWMPHN Needs Assessment 2019/20-2021/22



Activity Demographics

Target Population Cohort *

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, and are not eligible for assistance through the NDIS, and who are not receiving psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

Indigenous Specific *

No

Indigenous Specific Comments *

NA

Coverage *

Whole Region

No

SA3 Name	SA3 Code
Brunswick - Coburg	20601
Darebin - South	20602
Essendon	20603
Melbourne City	20604
Yarra	20607
Darebin - North	20902
Macedon Ranges	21002
Moreland - North	21003
Sunbury	21004
Tullamarine - Broadmeadows	21005



Activity Consultation and Collaboration

Consultation *

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Advisory Councils and Clinical Councils. The NWMPHN Mental Health Expert Advisory Group has also been established with membership from peak organisations, State Government and other experts.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers and carers to be involved at all stages of Commissioning including co-design to support positive consumer experience. Comprehensive consultation on NPST has taken place with key stakeholder groups, service provider organisations, and individuals, from April 2019 to the present.

Engagement has also been undertaken with the past Commonwealth Mental Health funded provider agencies, State Government Psychosocial services and other stakeholders.

Collaboration *

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include:

- Psychosocial services providers
- Local Hospital Networks
- CALD communities
- Victorian Department of Health and Human Services (DHHS)
- NDIS and Local Area Coordinators (Brotherhood of St Lawrence).



Activity Milestone Details/Duration

Activity Start Date *

31 Mar 2019

Activity End Date *

26 Aug 2021

Service Delivery Start Date

10 April 2019

Service Delivery End Date

30 June 2021

Other Relevant Milestones

N/A



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

This activity was built on the co-design activities related to the NPS measures in our catchment.



[NPS - 6 - NPS6: Psychosocial support interface activities]



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

6

Activity Title *

NPS6: Psychosocial support interface activities

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

The main aim of the Psychosocial support interface activity is to ensure that psychosocial services are available for those who require support and seek to ensure there is no gap in service delivery for clients of former Commonwealth funded Psychosocial programs (PIR, D2DL and PHaMs).

Building sector awareness and education including for General Practice will be a key focus. The activity will also build understanding of the barriers to NDIS assessment and, through this insight, work to develop strategies to facilitate and strengthen access and integration including through development of referral pathways and promotion of good practice.

Description of Activity *

The design, implementation and continuing management of this activity will seek to avoid duplication, build linkages to and complement state funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports will also be developed.

NWMPHN will invest in capacity to lead and support interface activities including engagement, targeted projects to support transition, awareness and access for priority client groups. This will include a broad range of activities including:

- Establishment of a stakeholder network to include consumer representative, carer representative; local hospital networks, NWMPHN commissioned psychosocial service providers; NDIA/ LAC to strengthen complementarity and access.
- Planning, funding, commissioning and establishing psychosocial supports to support clients of former Commonwealth community mental health programs.
- Targeted projects to scope areas in which service providers may require extra support to assist their hard-to-reach clients to test NDIS eligibility, as well as promoting activities and processes that are working well.
- Providing information and advice to all stakeholders on the psychosocial supports and programs available
- Inform and promote referral pathways for clinicians, community mental health providers and state government funded clinical mental health services to enable people within the community to access PHN funded psychosocial supports.

- Strengthen the navigation support available through NWMPHN referdirect function to support people find the mental health and/or psychosocial service or NDIS interface option/s that best meet/s their presenting needs.
- Build the capacity of providers of Stepped Care Mental health services to interface more effectively with the NDIS in the best interest of their shared consumers.
- Build the capacity of primary health care improvement teams to more effectively engage GPs in the interface with the NDIS in the best interest of consumers.

NWMPHN will contract providers to provide enhanced support to priority client groups in test NDIS eligibility. This may include activities such as:

- o Assisting clients with gathering evidence required for establishing functional/permanent disability for their NDIS application.
- o Support and or facilitate clients to re-test their eligibility with the NDIA if they are unhappy with their access decision or their circumstances have changed.
- o Collecting and managing client data received from former Commonwealth psychosocial program service providers to ensure a smooth transition for clients to new arrangements.

This activity will be utilised to support a flexible approach given that North Western Melbourne has not had investment through programs such as PIR to identify and support people with severe mental illness and associated psychosocial needs, as a consequence, it is difficult to predict demand as the program goes wider.

The design, implementation and continuing management of this activity will seek to avoid duplication and complement state funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports will also be developed.

A range of enablers are recognised as potentially being important to this activity and include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Activity Demographics

Target Population Cohort

People with severe mental illness who have an associated level of reduced psychosocial functional capacity and do not meet the access criteria for NDIS, this will include consumers of PIR, D2DL or PHaMS service as of 30 June 2019.

Consumers who may be seeking to appeal their NDIS ineligible status due to a change of circumstances and/or disclosure of previously not considered information about the permanency or level of their service need.

Hard to reach consumers who may not previously have tested their eligibility under NDIS.

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities. We work with commissioned providers to support cultural competency in commissioned services.

Needs Assessment Priorities *

NWMPHN Needs Assessment 2019/20-2021/22



Activity Demographics

Target Population Cohort *

People with severe mental illness who have an associated level of reduced psychosocial functional capacity and do not meet the access criteria for NDIS, this will include consumers of PIR, D2DL or PHaMS service as of 30 June 2019.

Consumers who may be seeking to appeal their NDIS ineligible status due to a change of circumstances and/or disclosure of previously not considered information about the permanency or level of their service need.

Hard to reach consumers who may not previously have tested their eligibility under NDIS.

Indigenous Specific *

No

Indigenous Specific Comments *

NA

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Brunswick - Coburg	20601
Darebin - South	20602
Essendon	20603
Melbourne City	20604
Yarra	20607
Darebin - North	20902
Keilor	21001
Macedon Ranges	21002
Moreland - North	21003
Sunbury	21004
Tullamarine - Broadmeadows	21005
Brimbank	21301
Hobsons Bay	21302
Maribyrnong	21303
Melton - Bacchus Marsh	21304
Wyndham	21305



Activity Consultation and Collaboration

Consultation *

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Advisory Councils and Clinical Councils. The NWMPHN Mental Health Expert Advisory Group has also been established with membership from peak organisations, State Government and other experts.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers and carers to be involved at all stages of Commissioning including co-design to support positive consumer experience.

Comprehensive consultation on NPST has taken place with key stakeholder groups, service provider organisations, and individuals, from April 2019 to the present.

Engagement has also been undertaken with the past Commonwealth Mental Health funded provider agencies, State Government Psychosocial services and other stakeholder. NWMPHN has consulted with these agencies on their consumers status and needs including their expected CoS defined consumer numbers by 30 June 2019.

Meetings have been held with the representatives of the LAC (Brotherhood of St Laurence) to consider the interface needs of consumers and services. Regular (quarterly) meetings are being held between the Victorian PHNs and DHHS to plan and align State and Commonwealth psychosocial services during the NDIS transition.

Collaboration *

Activities under this funding will also involve engaging with a range of stakeholders (service providers, consumers, carers and Local Hospital Networks) to ensure services are implemented in a flexible way to complement the State and Territory funded psychosocial support services already in place.

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include:

- Local Hospital Networks
- Homelessness, AoD and Mental Health network liaison (Making Links Forum)
- Local Mental Health Alliances
- Victorian Department of Health and Human Services (DHHS)
- NDIS and Local Area Coordinators (Brotherhood of St Lawrence).



Activity Milestone Details/Duration

Activity Start Date *

29 Jun 2019

Activity End Date *

29 Jun 2021

Service Delivery Start Date

1/07/2019

Service Delivery End Date

30 June 2021

Other Relevant Milestones

N/A



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

This activity was built on the co-design activities related to the NPS measures in our catchment.



[NPS - 5 - NPS5: Community Mental Health Continuity of Support program in NWMPHN]



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

5

Activity Title *

NPS5: Community Mental Health Continuity of Support program in NWMPHN

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

This activity will provide ongoing support for clients who previously accessed services under Personal Helpers and Mentors (PHaMS), Partners in Recovery (PIR) and Support for Day to Day Living in the Community (D2DL) who are ineligible to receive services under the National Disability Insurance Scheme (NDIS). Continuity of Support (CoS) will provide these clients with supports to achieve similar outcomes to those under the PIR, D2DL and PHaMS programs. This program will provide ongoing access so that CoS clients have access to long-term, responsive support.

This activity builds on the Commonwealth Government commitments through the National Psychosocial Support Measure for any community mental health clients found ineligible for the NDIS.

Description of Activity *

The commissioning of CoS ensures clients who previously accessed support under PIR, D2DL and PHaMS programs and were found ineligible for the NDIS, continue to receive appropriate support using a recovery and strengths-based framework. Four key aims have been incorporated into the activity:

- Increase personal capacity, confidence and self-reliance
- Increase social participation
- Streamline access to appropriate services
- Provide flexible and responsive support at times of increased need.

A range of psychosocial support and capacity building activities are being provided by a multidisciplinary workforce, including peer workers.

The design, implementation and continuing management of this activity seeks to avoid duplication and complement state funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports is also developing.

A range of enablers are recognised as important to this activity and include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Activity Demographics

Target Population Cohort

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, who were active consumers of PIR, D2DL or PHaMS service as of 30 June 2019. CoS supports previous clients of the Commonwealth community mental health programs PIR, D2DL and PHaMs who have been found ineligible for supports under the NDIS, or are yet to have their eligibility tested. To be eligible for services under the CoS program, persons must:

- 1) have accessed supports under PIR, D2DL or PHaMs as at 30 June 2019;
- 2) have tested for eligibility under the NDIS and received an ineligible assessment decision or, have been deemed ineligible to apply due to under age or residence requirements;
- 3) reside in the coverage area of the PHN where they are seeking support;
- 4) not be restricted in their ability to fully and actively participate in the community because of their residential settings (e.g. prison or a psychiatric facility); and
- 5) not be receiving or entitled to receive similar community supports through state or territory government programs.

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities. We work with commissioned providers to support cultural competency in commissioned services.

Needs Assessment Priorities *

NWMPHN Needs Assessment 2019/20-2021/22



Activity Demographics

Target Population Cohort *

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, who are active consumers of PIR, D2DL or PHaMS service as of 30 June 2019. CoS will support previous clients of the Commonwealth community mental health programs PIR, D2DL and PHaMs who are found ineligible for supports under the NDIS. To be eligible for services under the CoS program, persons must:

- 1) have accessed supports under PIR, D2DL or PHaMs as at 30 June 2019;
- 2) have tested for eligibility under the NDIS and received an ineligible assessment decision or, have been deemed ineligible to apply due to under age or residence requirements;
- 3) reside in the coverage area of the PHN where they are seeking support;
- 4) not be restricted in their ability to fully and actively participate in the community because of their residential settings (e.g. prison or a psychiatric facility); and
- 5) not be receiving or entitled to receive similar community supports through state or territory government programs.

Indigenous Specific *

No

Indigenous Specific Comments *

NA

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Brunswick - Coburg	20601
Darebin - South	20602
Essendon	20603
Melbourne City	20604
Yarra	20607
Darebin - North	20902
Keilor	21001
Macedon Ranges	21002
Moreland - North	21003
Sunbury	21004
Tullamarine - Broadmeadows	21005
Brimbank	21301
Hobsons Bay	21302
Maribyrnong	21303
Melton - Bacchus Marsh	21304
Wyndham	21305



Activity Consultation and Collaboration

Consultation *

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Advisory Councils and Clinical Councils. The NWMPHN Mental Health Expert Advisory Group has also been established with membership from peak organisations, State Government and other experts.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers and carers to be involved at all stages of Commissioning including co-design to support positive consumer experience. Comprehensive consultation on NPST has taken place with key stakeholder groups, service provider organisations, and individuals, from April 2019 to the present.

Engagement has also been undertaken with the past Commonwealth Mental Health funded provider agencies, State Government Psychosocial services and other stakeholder. NWMPHN has consulted with these agencies on their consumers status and needs including their expected CoS defined consumer numbers by 30 June 2019.

Collaboration *

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include:

- NWMPHN commissioned NPS providers
- Local Hospital Networks
- Homelessness, AoD and Mental Health network liaison (Making Links Forum)
- Local Mental Health Alliances
- Victorian Department of Health and Human Services (DHHS)
- NDIS and Local Area Coordinators (Brotherhood of St Lawrence)



Activity Milestone Details/Duration

Activity Start Date *

01 Jun 2019

Activity End Date *

30 Jul 2022

Service Delivery Start Date

1/07/2019

Service Delivery End Date

31/07/2022

Other Relevant Milestones

None



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: Yes

NWMPHN conducted an Open Tender for the delivery of NPSM activities. The tender process requested that agencies apply to deliver both NPS5 and CoS services in the region. NWMPHN has since contracted the NPS providers to also deliver CoS services.

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

NPS5 (CoS) was considered in the codesign process entered into when establishing the delivery of Psychosocial Support Measures in the North Western Melbourne PHN region.



[NPS - 4 - NPS4: Extended Transition Arrangements for Commonwealth Community Mental Health Clients]



Activity Metadata

Applicable Schedule *

National Psychosocial Support

Activity Prefix *

NPS

Activity Number *

4

Activity Title *

NPS4: Extended Transition Arrangements for Commonwealth Community Mental Health Clients

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Aim of Activity *

The aim of this activity is to provide an extension of support and continuity for clients transitioning to the NDIS or other supports from the following Commonwealth community mental health programs:

- Personal Helpers and Mentors (PHaMS)
- Partners in Recovery, and (PIR)
- Support for Day to Day Living in the Community (D2DL).

These three programs concluded on 30 June 2019.

This builds on the Government's commitment for the National Psychosocial Support Measure and Continuity of Support for any community mental health clients found ineligible for the NDIS.

These efforts are being implemented with the aim that support continues to be provided to clients yet to be transitioned to the NDIS or CoS.

Description of Activity *

The contracting of activity is designed to meet both the current psychosocial support needs of individuals as well as requiring agencies to provide additional intensive NDIS application and transition coordination and assistance.

The design, implementation and continuing management of this activity will seek to avoid duplication and complement state funded psychosocial activities. The alignment with and integration to stepped mental health services and other necessary supports will also be developed.

Services will be assisted to provide supportive (warm) and planned referral of consumers who are determined as ineligible for the NDIS to the designated Continuity of Support (CoS) service or other support options as requested by the consumer.

A range of enablers are recognised as potentially being important to this activity and include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Target Population Cohort

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, who were active consumers of PIR, D2DL or PHaMS service as of 30 June 2019. Consumers of these services who are not yet receiving NDIS funded services, are waiting to be informed of their eligibility for NDIS support or who have not yet tested their eligibility for the NDIS.

Needs Assessment Priorities *

NWMPHN Needs Assessment 2019/20-2021/22



Activity Demographics

Target Population Cohort *

People with severe mental illness who have an associated level of reduced psychosocial functional capacity, who are active consumers of PIR, D2DL or PHaMS service as of 30 June 2019. Consumers of these services who are not yet receiving NDIS funded services, are waiting to be informed of their eligibility for NDIS support or who have not yet tested their eligibility for the NDIS.

Indigenous Specific *

No

Indigenous Specific Comments *

NA

Coverage *

Whole Region

Yes

SA3 Name	SA3 Code
Brunswick - Coburg	20601
Darebin - South	20602
Essendon	20603
Melbourne City	20604
Yarra	20607
Darebin - North	20902
Keilor	21001
Macedon Ranges	21002
Moreland - North	21003
Sunbury	21004
Tullamarine - Broadmeadows	21005
Brimbank	21301
Hobsons Bay	21302
Maribyrnong	21303
Melton - Bacchus Marsh	21304
Wyndham	21305



Activity Consultation and Collaboration

Consultation *

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Advisory Councils and Clinical Councils. The NWMPHN Mental Health Expert Advisory Group has also been established with membership from peak organisations, State Government and other experts.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers and carers to be involved at all stages of Commissioning including co-design to support positive consumer experience.

Comprehensive consultation on NPST has taken place with key stakeholder groups, service provider organisations, and individuals, from April 2019 to the present.

NWMPHN has identified the current providers of services scheduled for extension and communicated with each of them.

Collaboration *

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include:

- Former providers of PIR, D2DL and PHaMS in the NWMPHN region
- Local Hospital Networks
- Homelessness, AoD and Mental Health network liaison (Making Links Forum)
- Local Mental Health Alliances
- Victorian Department of Health and Human Services (DHHS)
- Victorian PHN network
- NDIS and Local Area Coordinators (Brotherhood of St Lawrence).



Activity Milestone Details/Duration

Activity Start Date *

06 Apr 2019

Activity End Date *

29 Jul 2021

Service Delivery Start Date

1/07/2019

Service Delivery End Date

30/06/2021

Other Relevant Milestones

N/A



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: *

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: Yes

National Psychosocial Support Transition arrangements were established by the Department during 2018/2019 financial year with the intention of supporting continuity of care for existing consumers of Commonwealth funded, Day to Day Living , Personal Helpers and Mentors and Partners in Recovery Services. The Department requested PHNs nationally to directly approach existing service providers and enter into arrangements to continue service or where mutually agreed, transition current consumers to other NPST providers in the region where they were found not be eligible for the NDIS. During 2019 NWMPHN approached 15 providers and initially contract 10 providers to deliver NPST services from 1 July 2019.

Open tender : No

Expression of interest (EOI): No

Other approach (please provide details) : No

Is this activity being co-designed? *

No

Is this activity the result of a previous co-design process? *

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? *

No

Has this activity previously been co-commissioned or joint-commissioned? *

No

Decommissioning *

No

Decommissioning Details? *

N/A

Co-design or co-commissioning details *

N/A