

North Western Melbourne - Drug and Alcohol Treatment Services 2019/20 - 2023/24 Activity Summary View



AOD - 1000 - AOD 1 Workforce development and capacity building_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

1000

Activity Title *

AOD 1 Workforce development and capacity building_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Aim of Activity *

It is critical for NWMPHN to support integration and improve capacity of services to respond to the needs of priority populations across north west Melbourne. This activity aims to achieve this by ensuring:

1. General Practice and allied health care providers are better equipped to respond to AOD related issues amongst patients;
2. Specialist AOD workforce have enhanced capacity to respond to priority populations;
3. General Practice, AOD and allied health providers are delivering integrated services; and
4. Consumers/patients are receiving integrated services from skilled and knowledgeable practitioners.

Description of Activity *

The commissioning of a range of workforce development and capacity building initiatives to:

- Support General Practitioners (GPs) in the delivery of integrated primary care responses for people experiencing harms related to AOD use. Examples of this is support provided for the implementation of the new Victorian Real Time Prescription Monitoring system, safescript and promotion of RACGP and ACRRM developed education package and training grants. This work includes development of pathways for GPs to refer patients to specialist AOD services.
- Enhance AOD providers understanding of priority populations and ability to meet their needs, including support to develop models of care tailored for culturally diverse communities.
- Facilitate improved relationships between AOD providers, mental health services, GPs and allied health practitioners through cross sector networks and small group learning activities.

The approaches or mechanisms, i.e. enablers, that may be used to implement this activity include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy, consumer participation and organisational governance and accountability.

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

To maximise the impact of our work, work in this activity may be targeted to identified priority populations or geographical locations

In Scope AOD Treatment Type *

Workforce Development and Capacity Building, including supporting the workforce through activities which promote improved access, comprehensive assessments and treatment planning, evidence based treatment, enhanced referral pathways, quality improvement processes, and service integration.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ+) also contribute to this activity.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience. A consumer advisory group has been established to further identify consumer needs to inform the commissioning of new AOD activity. A subject matter expert group made up of people with expertise across the health service system is also engaged to inform how AOD models of care can respond to identified consumer needs. NWMPHN funded workforce capacity building activity will also be informed by this approach to ensure the sector is supported to meet identified needs across diverse communities.

NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include: Victorian Alcohol and Drug Association, Victorian Department of Health, Association of Participating Service Users, Royal Australian College of General Practitioners, Pharmaceutical Society of Australia, Victorian Aboriginal Community Controlled Health Organisation and Victorian Council Of Social Services.



Activity Milestone Details/Duration

Activity Start Date

29/03/2019

Activity End Date

28/06/2023

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2023



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

NWMPHN continues to work collaboratively with service providers, our AOD Expert Advisory Group, PHN Clinical and Community Advisory Councils, and other key stakeholders to inform key areas of activity to be delivered. This is enhanced through our involvement with the Victorian PHN Alliance and efforts for reform through Victorian Department of Health.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 2000 - AOD 2 Respond to the needs of identified priority populations_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

2000

Activity Title *

AOD 2 Respond to the needs of identified priority populations_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

The NWMPHN Health Needs Assessment highlighted the need to adapt to needs of priority populations. NWMPHN has a high focus on priority populations over the next three years with the aim to ensure:

1. Commissioned services are more responsive to needs of priority populations
2. People from priority populations have greater understanding of AOD and mental health issues and treatment services
3. Access by people from priority populations is increased

Description of Activity *

The commissioning of a range of services and strategies aimed at enhancing responses for priority populations including Aboriginal, Culturally and Linguistically Diverse, LGBTIQ+, people with comorbid AOD and mental health concerns and people experiencing homelessness. This has included co-commissioning of culturally diverse family centred AOD program in collaboration with our Children and Families and Afterhours programs, as well as quality improvement initiatives with all commissioned AOD activity to support them to improve their response to the communities' needs.

The approaches or mechanisms, i.e., enablers, that may be used to implement this activity include:

Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy and consumer participation, communications and marketing.

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Chronic Conditions	90
Older Adults	91
Children and Families	91
Aboriginal Health	89
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

To maximise the impact of our work, work in this activity may be targeted to identified priority populations or geographical locations.

In Scope AOD Treatment Type *

- Early intervention (including Brief Intervention)
- Counselling
- Withdrawal Management
- Residential Rehabilitation
- Day Stay Rehabilitation (and other intensive non-residential programs)
- Aftercare / relapse Prevention
- Case management, care planning, and coordination
- Information and Education

Indigenous Specific *

No

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ) also contribute to this activity.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of commissioning including co-design to support positive consumer experience, with a particular focus on the inclusion of consumers that have a lived experience of the identified priority population groups. Key examples include:

- The Blueprint report highlighted a number of opportunities for improving the current mental health, AOD and suicide prevention service system as identified by the community.
- A consumer advisory group has been established to further identify consumer needs to inform the recommissioning of AOD activity, which will be informed by the Blueprint. Efforts are being made to ensure the group and the member's experiences are diverse.
- A subject matter expert group made up of people with expertise across the health service system is also engaged to inform how AOD models of care can respond to identified consumer needs. In addition to clinical expertise, this group includes people with expertise in Aboriginal and LGBTIQ+ health as well as working with people from culturally diverse backgrounds to ensure elements of AOD models are developed to meet the needs of the community.

NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.



Activity Milestone Details/Duration

Activity Start Date

29/03/2019

Activity End Date

28/06/2023

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2023

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

NWMPHN has undertaken a review of current service provider agreements against this activity activity and NWMPHN priorities. A number of AOD programs meeting this activity are continuing, with a range of programs being decommissioned early 2022. Newly commissioned programs will be established late 2021 to ensure that existing clients are appropriately transitioned to new services where appropriate.

Transition Plans will be required by each provider to show how they will support clients throughout the process, and allow NWMPHN to monitor their approach.

This approach is consistent with section 5.5 of the PHN AWP Guidance which confirms that from 1 July 2020, PHNs are able to jointly fund commissioned services with core and NIAS funding that is aligned with local needs

Co-design or co-commissioning comments

NWMPHN continues to work collaboratively with service providers, our AOD Expert Advisory Group, PHN Clinical and Community Advisory Councils, and other key stakeholders to inform key areas of activity to be delivered. This is enhanced through our involvement with the Victorian PHN Alliance and efforts for reform through Victorian Department of Health.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 3000 - AOD 3 Development of a Regional Mental Health and Suicide Prevention plan, including AOD_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3000

Activity Title *

AOD 3 Development of a Regional Mental Health and Suicide Prevention plan, including AOD_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

The aim of this activity is to develop a comprehensive consumer centred plan to support Primary Care and Allied Health providers to deliver more integrated AOD related responses for individuals, families and communities

Description of Activity *

Development of an evidence based regional mental health, suicide prevention and AOD plan, in collaboration with consumers and carers, service providers, Victorian Department of Health and Human Services and other key stakeholders.

A deliberative engagement methodology will be utilised to ensure data and evidence informs and supports participation of experts (including people as experts through experience) to develop a plan that identifies regional priorities and opportunities for improved integration and collaborative service development.

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Chronic Conditions	90
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics *

Target Population Cohort

To maximise the impact of our work, work in this activity may be targeted to identified cohorts or geographical locations.

In Scope AOD Treatment Type *

Not Applicable

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ) also contribute to this activity.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience. NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

For the regional plan activity there are two governance groups that inform design and oversee this work including a reference group that includes peak bodies (including consumers and carers) with expertise in mental health, suicide prevention and AOD and a Local Hospital Network (LHN) group. The LHN group includes hospitals with a mental health role in the NWMPHN catchment.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches



Activity Milestone Details/Duration

Activity Start Date

27/02/2019

Activity End Date

29/06/2020

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

A foundation plan will be delivered to community in June 2020



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

This activity is being co-designed through a reference group of key bodies representing consumers, carers, local hospital networks, mental health and AOD sectors. The methodology for the plan prioritises the experience of consumers to inform the development of the plan.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 4000 - AOD 4 Support commissioned AOD service providers to capture agreed outcomes_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

4000

Activity Title *

AOD 4 Support commissioned AOD service providers to capture agreed outcomes_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

The Health Needs Assessment identified the opportunity to develop outcome measures that inform approaches to commissioning and support service providers to demonstrate impact of AOD treatment delivery. It is proposed that this be achieved through:

1. Commissioned service providers measuring outcomes using agreed tools
2. Commissioned service providers applying consistent approaches to capturing the delivery of treatment episodes of care
3. NWMPHN having improved understanding of the impact commissioned services have in the community

Description of Activity *

Conduct situation analysis to understand learnings and opportunities within the AOD sector to inform an approach to capture client, service and system level outcomes.

Facilitate dialogue among commissioned services regarding the range of valid outcome and experience measures that could be utilised and determine tools that providers can use in funded activities. This will support approaches to improve the quality of care.

Support the transition towards an outcomes-based commissioning approach in line with broader PHN objectives. This will include

the promotion of relevant accreditations and standards.

The approaches or mechanisms, i.e. enablers, that may be used to implement this activity include: workforce development and quality improvement, population health planning and performance measurement, organisational governance and accountability, communications and marketing.

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

Commissioned Service Providers

In Scope AOD Treatment Type *

Not Applicable

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ+) also contribute to this activity.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience. The work with the consumer advisory group and subject matter expert group through the recommissioning of core funded activity will further inform work to capture outcomes.

NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.

For this activity collaboration options include: VAADA and other relevant bodies that can inform outcome measurement and outcome based commissioning approaches



Activity Milestone Details/Duration

Activity Start Date

26/02/2019

Activity End Date

28/06/2023

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Broad sector engagement in the development of experience and outcome measures will be required to ensure that they are meaningful, adopted and used in decision making processes by service providers. Therefore, any activity will have a strong co-design process across different systems and organisation types.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 5000 - AOD 5 Reducing the impacts of AOD dependence, including tobacco for Aboriginal people_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

5000

Activity Title *

AOD 5 Reducing the impacts of AOD dependence, including tobacco for Aboriginal people_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

Significant rates and associated harms of AOD misuse was identified among Aboriginal people in the NWMPHN Health Needs Assessment. In response to this a targeted commissioning approach will support:

1. More culturally safe and responsive services to meet needs of Aboriginal people
2. Increased access (to AOD and mental health services) for Aboriginal people
3. Improve the health of Aboriginal people with AOD issues and mental health concerns

Description of Activity *

Continue the commissioning of community-based AOD treatment services for Aboriginal people. This includes reviewing the effectiveness of current commissioned Aboriginal Community Controlled and mainstream services. An example of the work we are committed to includes funding for Aboriginal Community Controlled Organisations for the delivery of AOD treatment services for Aboriginal people across the region.

The approaches or mechanisms, i.e. enablers, that may be used to implement this activity include: quality improvement in primary care practice, care navigation and access, health literacy and workforce development, communications and marketing.

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Chronic Conditions	90
Older Adults	91
Aboriginal Health	89
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

Aboriginal people in NWMPHN region

In Scope AOD Treatment Type *

Early intervention (including Brief Intervention)
Counselling
Withdrawal Management
Residential Rehabilitation
Day Stay Rehabilitation (and other intensive non-residential programs)
Aftercare / relapse Prevention
Case management, care planning, and coordination
Information and Education

Indigenous Specific *

Yes

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities.

This activity will work with existing Aboriginal AOD service providers, to gain insights and adapt to the dynamic AOD environment in the NWMPHN catchment. This will involve regular engagement with service providers and responding to identified support needs.

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ+) also contribute to this activity. These EAGs each have VACCHO and VAHS members in attendance. NWMPHN also works closely with the Victorian Aboriginal Health Service (VAHS) and Victorian Aboriginal Community Controlled Health Organisation (VACCHO).

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience.

NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.



Activity Milestone Details/Duration

Activity Start Date

29/03/2019

Activity End Date

28/06/2023

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2023

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

N/A

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 6000 - AOD 6 Workforce development, ensuring relevant prog. incorporate Aboriginal cultural lens_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

6000

Activity Title *

AOD 6 Workforce development, ensuring relevant prog. incorporate Aboriginal cultural lens_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Workforce development has been identified as a need in quality improvement strategies across all areas, this activity will meet this need with the following aims:

1. Commissioned services are more responsive to needs of Aboriginal people
2. Workforce capacity is enhanced

Description of Activity *

This activity includes the implementation of a range of strategies to enhance responses for Aboriginal people. This includes:

- Providing workforce development opportunities for the Aboriginal health and community workforce
- Increasing cultural safety of commissioned services and primary care workforce more broadly
- Building internal NWMPHN capacity to commission culturally competent services across the region
- Ongoing development and implementation of the NWMPHN Reconciliation Action Plan

The approaches or mechanisms, i.e. enablers, that may be used to implement this activity include: workforce development and quality improvement, communications and marketing, digitally enhanced care pathways

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Chronic Conditions	90
Older Adults	91
Aboriginal Health	89
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

To maximise the impact of our work, work in this activity may be targeted to identified cohorts or geographical locations.

In Scope AOD Treatment Type *

Workforce Development, Capacity Building, including supporting the workforce through activities which promote shared approaches to assessment and referral pathways, quality improvement, evidence-based treatment, and service integration.

Indigenous Specific *

Yes

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities.

This activity will work with existing Aboriginal AOD service providers, to gain insights and adapt to the dynamic AOD environment in the NWMPHN catchment. This will involve, in particular, working with the Victorian Aboriginal Community Controlled Health Organisation (VACCHO) to identify and support capacity building and quality improvement needs.

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
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Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ+) also contribute to this activity. These EAGs each have VACCHO and VAHS members in attendance.

NWMPHN also works closely with the Victorian Aboriginal Health Service (VAHS) and Victorian Aboriginal Community Controlled Health Organisation (VACCHO).

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience. NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

28/06/2022

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

NWMPHN continues to work collaboratively with service providers, our AOD Expert Advisory Group, PHN Clinical and Community Advisory Councils, and other key Aboriginal stakeholders to inform key areas of activity to be delivered. This is enhanced through our involvement with the Victorian PHN Alliance and efforts for reform through Victorian Department of Health.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



AOD - 7000 - AOD 7 Continue to improve access, integration and care navigation for Aboriginal people_AWP 21/22



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

7000

Activity Title *

AOD 7 Continue to improve access, integration and care navigation for Aboriginal people_AWP 21/22

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Improving access and integration of AOD and other social and primary health services were major themes of the NWMPHN Health Needs Assessment. This activity seeks to address this identified need with the following aims:

1. Access by people from Aboriginal communities is increased
2. Increased number of Aboriginal consumers/patients are receiving more integrated services

Description of Activity *

Strategies to continue to improve access, integration and care navigation for the Aboriginal population in our region include:

- Continue to commission, monitor and review the community based Integrated Team Care (ITC) activities to ensure they complement and are integrated to AOD and mental health activity for Aboriginal people
- Support ACCHOs and other agencies to develop evidence based Care Navigation models
- Continue to review existing care pathways, and develop new care pathways for the Aboriginal population in our region.

The approaches or mechanisms, i.e. enablers, that may be used to implement this activity include: Digitally Enhanced Care Pathways, workforce development and quality improvement, health literacy and consumer participation, communications and marketing

Needs Assessment Priorities *

Needs Assessment

NWMPHN Needs Assessment 2019/20-2021/22_updated

Priorities

Priority	Page reference
Chronic Conditions	90
Older Adults	91
Aboriginal Health	89
Mental Health	83
Alcohol and Other Drugs	82



Activity Demographics

Target Population Cohort

To maximise the impact of our work, work in this activity may be targeted to identified cohorts or geographical locations.

In Scope AOD Treatment Type *

- Care planning and coordination
- Workforce Development and Capacity Building, including supporting the workforce through activities which promote improved access, comprehensive assessments and treatment planning, evidence based treatment, enhanced referral pathways, quality improvement processes, and service integration.

Indigenous Specific *

Yes

Indigenous Specific Comments

Improving and supporting Aboriginal and Torres Strait Islander health is a priority. NWMPHN has developed a Reconciliation Action Plan to support the engagement with and focus on our Aboriginal and Torres Strait Islander communities.

This activity will work with existing Aboriginal AOD service providers, to gain insights and adapt to the dynamic AOD environment in the NWMPHN catchment. In addition, it is likely that this activity will engage key Aboriginal Health bodies in Victoria (Victorian Aboriginal Community Controlled Health Organisation and Victorian Aboriginal Health Service), mainstream ITC providers, mental health stakeholders and other Aboriginal Community Controlled Organisations that interact with Aboriginal people experiencing concerns related to AOD use.

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Sunbury	21004
Maribyrnong	21303
Darebin - South	20602
Keilor	21001
Darebin - North	20902
Melbourne City	20604
Macedon Ranges	21002
Essendon	20603
Yarra	20607
Wyndham	21305
Tullamarine - Broadmeadows	21005
Brimbank	21301
Moreland - North	21003
Melton - Bacchus Marsh	21304
Hobsons Bay	21302
Brunswick - Coburg	20601



Activity Consultation and Collaboration

Consultation

NWMPHN utilises a range of mechanisms to facilitate consultation including Community Councils and Clinical Councils. The NWMPHN Drug and Alcohol Expert Advisory Group has also been established with membership from peak organisations, State Government and Emergency Services, and other Expert Advisory Groups (mental Health and suicide) and Taskforces (LGBTIQ+) also contribute to this activity. These EAGs each have VACCHO and VAHS members in attendance.

NWMPHN also works closely with the Victorian Aboriginal Health Service (VAHS) and Victorian Aboriginal Community Controlled Health Organisation (VACCHO). Active efforts are being made to ensure that Aboriginal people and people that work with Aboriginal organisations are included in the consultation process to inform recommissioning to ensure that service models are identified that meet the needs within the communities.

Consumers and people with Lived Experience are core to the work we do. We seek opportunities for consumers to be involved at all stages of Commissioning including co-design to support positive consumer experience. NWMPHN also consults with existing service providers and the broader sector to understand the effectiveness and impact of commissioned services.

Collaboration

Collaboration will be utilised wherever possible throughout the commissioning cycle as NWMPHN recognises that working in this way adds value and strengthens our reach. Mutually meaningful collaboration is pursued and maintained in a systematic way across the organisation, which facilitates timely access to existing and new collaboration approaches.



Activity Milestone Details/Duration

Activity Start Date

29/06/2019

Activity End Date

28/06/2023

Service Delivery Start Date

July 2019

Service Delivery End Date

June 2023

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

NWMPHN continues to work collaboratively with service providers, our AOD Expert Advisory Group, PHN Clinical and Community Advisory Councils, and other key Aboriginal stakeholders to inform key areas of activity to be delivered. This is enhanced through our involvement with the Victorian PHN Alliance and efforts for reform through Victorian Department of Health.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No
