

For more information on HealthPathways Melbourne or to book a demo, contact the team on info@healthpathwaysmelbourne.org.au.

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HealthPathways Melbourne can support your practice in achieving accreditation standards against RACGP's Standards for general practices (5th edition)

Standards and Indicators	How HealthPathways can support your practice
<p>Criterion C1.4 – Interpreter and other communication services</p> <ul style="list-style-type: none"> • C1.4▶ A Our practice endeavours to use an interpreter with patients who do not speak the primary language of our practice team. • C1.4▶ B Our practice endeavours to use appropriate communication services to communicate with patients who have a communication impairment. • C1.4▶ C Our patients can access resources that are culturally appropriate, translated, and/or in plain English. 	<p>Access the Interpreter and Translation Services pathway for a list or of services and resources, including for CALD and the Deaf and Hard of Hearing.</p>
<p>Criterion C4.1 – Health promotion and preventive care</p> <ul style="list-style-type: none"> • C4.1▶ A Our patients receive appropriately tailored information about health promotion, illness prevention, and preventive care. 	<p>HealthPathways Melbourne provides evidence-based management advice and links to patient resources for a range of conditions.</p>
<p>Criterion C5.1 – Diagnosis and management of health issues</p> <ul style="list-style-type: none"> • C5.1▶ A Our clinical team is able to access relevant current clinical and other guidelines that help diagnose and manage our patients. • C5.1▶ B Our clinical team supports consistent diagnosis and management of our patients. 	<p>HealthPathways provides evidence-based advice on the assessment and management of a range of clinical conditions, plus guidance on local referral pathways.</p>
<p>Criterion C7.1 – Content of patient health records</p> <ul style="list-style-type: none"> • C7.1▶ E Our practice routinely records the Aboriginal or Torres Strait Islander status of our patients in their patient health record. 	<p>HealthPathways Melbourne provides guidance around “Asking the question” to prompt practice staff to record the patients’ Aboriginal Health and/or Torres Strait Island status:</p>

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	<ul style="list-style-type: none"> Embedded in clinical pathways where Aboriginal and Torres Strait Island patients have been identified as being at risk of poor health outcomes Included in resources like Principles for Care Provision for Aboriginal and Torres Strait Islander Peoples and Closing the Gap.
<p>Criterion QI1.1 – Quality improvement activities</p> <ul style="list-style-type: none"> QI1.1 ► B Our practice team internally shares information about quality improvement and patient safety. 	<p>Select from over 750 pathways to use as resource to identify, plan and implement quality improvement goals and activities.</p>
<p>Criterion QI2.2 – Safe and quality use of medicines</p> <ul style="list-style-type: none"> QI2.2 ► C Our clinical team accesses current information on medicines, and reviews our prescribing patterns, in accordance with best available evidence. 	<p>HealthPathways Melbourne supports the safe and quality use of medicines. Access both non-pharmacological and pharmacological advice including information on prescribing guidelines.</p>
<p>Criterion GP1.3 – Care outside of normal opening hours</p> <ul style="list-style-type: none"> GP1.3 ► B Our patients can access after-hours care. 	<p>HealthPathways Melbourne provides GP after hours services including other after-hours services and other clinical and support services available after-hours.</p>
<p>Criterion GP2.3 – Engaging with other services</p> <ul style="list-style-type: none"> GP2.3 ► A Our practice collaborates with other health services to deliver comprehensive care. GP2.3 ► B Our practice’s referral letters are legible and contain all required information. 	<p>GPs and Practice Nurses can access guidance and care plans to support General Practice Management Plans and Team Care Arrangements (GPMP & TCA).</p> <p>Use HealthPathways to check appropriate referral pathways, eligibility criteria and required information to include in referrals (pre-referral assessments, relevant investigations and tests).</p>

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	<p>Hospitals are now triaging referrals to specialist clinics based on statewide referral criteria for select conditions in six specialities; Urology, ENT, Vascular, Neurology, Gynaecology and Gastroenterology. The statewide referral criteria are embedded in HealthPathways to help GP referrals.</p>
<p>Criterion GP3.1 – Qualifications, education and training of healthcare practitioners</p> <ul style="list-style-type: none"> • GP3.1 ▶ A Members of our clinical team: <ul style="list-style-type: none"> ○ actively participate in continuing professional development (CPD) relevant to their position and in accordance with their legal and professional organisation’s requirements 	<p>GPs can access evidence-based clinical advice on HealthPathways to support continuing professional development.</p>
<p>Criterion GP4.1 – Infection prevention and control, including sterilisation</p> <ul style="list-style-type: none"> • GP4.1 ▶ E Our patients are informed about respiratory etiquette, hand hygiene, and precautionary techniques to prevent the transmission of communicable diseases. 	<p>HealthPathways Melbourne provides lists of information and training for infection prevention and control including COVID-19.</p>