Coronavirus (COVID-19) Call-to-Test testing service

What is Call-to-Test?

The Call-to-Test service will enable some of our most vulnerable to get tested for coronavirus (COVID-19) at home with a qualified health clinician.

The service will improve access to testing for people in Metropolitan Melbourne who cannot leave home due to injury, healthy, mobility or other issues and meet who meet the eligibility criteria. The Call-to-Test service will arrange for a clinician to visit the home of an eligible person and conduct the test on their premises.

Eligibility for the Call-to-Test service:

Access to the Call-to-Test service will be available to individuals who have coronavirus (COVID-19) symptoms and meet the **following criteria**:

- People with an injury, chronic health issue, or frailty affecting mobility
- People with moderate to severe physical or psychosocial disability
- People with moderate to severe mental health or behavioural issues not otherwise classified as a psychosocial disability
- Carers for a person with moderate to severe disability
- Individuals without symptoms who have been identified by DHHS as a close contact, have received direction from DHHS to get tested, and also meet any of the above criteria.

How to Access Call-to-Test?

Call the coronavirus (COVID-19) hotline on **1800 675 398** and **select option 9** to find out if you are eligible for this service. The **Call-to-Test service will operate from 9am-5pm, 7 days a week**.

You will need to present a General Practitioner (GP) referral for a coronavirus (COVID-19) test to access the service, unless you have been directed by DHHS to get a test, as well as demonstrate you are not able to access existing testing sites through family or community supports. The operator will discuss options available to you and support you through the process.

Find out more www.dhhs.vic.gov.au/coronavirus

For more information, call the

Coronavirus hotline 1800 675 398 (24 hours)

Select option 9 for Call-to-Test service.

Call Triple Zero (000) for emergencies only

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