

Get ready for PIP QI

What is the PIP QI?

The PIP QI Incentive is a payment to general practices that participate in quality improvement to improve patient outcomes and deliver best practice care. This new incentive starts on 1 August 2019.

There are two components to the PIP QI:

- Participate in Continuous Quality Improvement.
- Provide the PIP Eligible Data Set to your local Primary Health Network (PHN).

To be eligible to receive a PIP QI payment general practices must:

- be eligible to claim PIPs – be accredited or registered for accreditation
- register for the PIP QI Incentive through Health Professional Online Services (HPOS) from 1 August 2019
- electronically submit data to NWMPHN quarterly. NWMPHN uses the PEN Clinical Audit Tool as a tool for practices to submit data.
- undertake continuous quality improvement activities in partnership with NWMHPN

Eligible practices can receive a maximum payment of \$12,500 per quarter for the PIP QI, based on \$5.00 per Standardised Whole Patient Equivalent, per year.

Which payments are stopping?

From 1 August 2019, the following PIP incentives will cease:

- Asthma
- Quality Prescribing
- Cervical Screening
- Diabetes

The following incentives will remain unchanged:

- eHealth Incentive
- After Hours Incentive
- Rural Loading Incentive
- Teaching Payment
- Indigenous Health Incentive
- Procedural General Practitioner Payment
- General Practitioner Aged Care Access Incentive

Where can I find more information?

PIP QI Incentive guidance can be found on the Department of Health website [here](#).

PIP QI Readiness activities

Step 1: Is your practice eligible to claim the PIP QI?

PIP QI eligibility criteria

- to be eligible to claim PIPs – be accredited or registered for accreditation
- register for the PIP QI Incentive through Health Professional Online Services (HPOS) from 1 August 2019
- electronically submit data to North Western Melbourne Primary Health Network (NWMPHN) quarterly. NWMPHN uses the [PEN Clinical Audit Tool](#) (also known as CAT4 or PEN CAT) as a tool for practices to automatically submit data.
- undertake continuous quality improvement activities in partnership with NWMPHN

Activities

- Check if you are currently sharing data with NWMPHN

If you are not sure, please contact NWMPHN on 03 9347 1188 or data@nwmphn.org.au.

Step 2: Is your practice going to claim the PIP QI?

Activities

- Have a discussion at a team meeting about whether your practice is going to apply for PIP QI
- To register for PIP QI via HPOS you will need a PRODA account. If necessary, set up your PRODA account. [This resource](#) will help you set up a PRODA account. [Online education on how to use PRODA](#) is available from the Department of Health.
- Set a reminder to register for PIP QI on HPOS from August 1 onwards
- Tell the PHN when you have registered for PIP QI


You need to provide your PIP ID to NWMPHN once you have registered for PIP QI.

Step 3: What about Continuous Quality Improvement?

NWMPHN uses the Model for Improvement for Continuous Quality Improvement.

Activities

- Learn about the Model for Improvement
- Review the NWMPHN [Quality Improvement Guide and Tools](#)
 - Review the below short videos on the Model for Improvement methodology
 - Model For Improvement – Part 1 (2 min. 54 sec) – [IHI – MFI – Part 1](#)
 - Model For Improvement – Part 2 (3 min) – [IHI – MFI – Part 2](#)
 - PDSA – Part 1 (4 min.45 sec) – [IHI – PDSA – Part 1](#)
 - PDSA – Part 2 (3 min.48 sec) – [IHI – PDSA – Part 2](#)
- Look at what QI activities your practice is already doing
- Write down what quality improvement activities you currently undertake in your practice – e.g. accreditation, clinical audits, involvement in PHN projects
 - List 3-5 successes the practice has achieved. These could relate to improved patient experience, patient outcomes or business improvements. e.g. Completing



accreditation; decreased patient T2DM risk factors; increased smoking cessation amongst practice population.

- Review your practice data
 - Have a think about what kinds of data you currently have available for QI – PENCAT, patient feedback, provider feedback, complaints and suggestions, population health data
 - Have a think about the quality of your practice data
 - o Try the following CAT4 recipes that clean up free text diagnosis in Best Practice and Medical Director.
 - [Recipe for Best Practice users](#)
 - [Recipe for Medical Director users](#)
 - o Identify gaps in data
 - Use the Cleansing CAT feature in CAT4 to identify where the gaps are in accreditation items, demographic and clinical data. More information on Cleansing CAT is available on the [Pen CS website](#).
 - o Try using [this Data Cleansing QI activity](#) as a start; it also suggests an ongoing process for keeping data clean, including an archiving process.
- Prepare for visit from your PHN relationship manager to discuss and plan some future QI activities
 - Discuss your current QI activity at a team meeting including ways that the whole of the team could become involved in QI
 - Discuss your future priority areas for QI
 - Document what support or resources NWMPHN could provide, to help you with QI activities

We are here to support you!

If you would like further support from NWMPHN on preparing for the Quality Improvement Practice Incentive Payment, please contact primarycare@nwmpnhn.org.au or call 03 9347 1188