# What's Hot Monthly practical tips for your practice

### Got to Know: Quality Improvement Guide & Tools

This guide is designed to help you successfully implement Quality Improvement (QI) at your practice. QI activities can be used to make small and large changes including driving better, more sustainable outcomes for staff, reducing costs, improving patient experience and delivering better health outcomes. MORE ONLINE

## **Got to Know:** RACGP 5th Edition Standards

The RACGP has developed new Standards for general practices (5th edition) with the purpose of protecting patients from harm by improving the quality and safety of health services. The Standards support general practices in identifying and addressing any gaps in their systems and processes. MORE ONLINE

## *Got to Know:* Quality Improvement PIP is coming in 2019

In response to the rise in chronic disease and the continuing challenge of improving our health system, the Federal Government announced in the 2017-18 Budget a new Quality Improvement (QI) incentive that will start from 1 May 2019. MORE ONLINE

# **Opportunities and Regional News**

# Burning for more patients? Update your afterhours details on the Healthdirect website

North Western Melbourne PHN have launched an extensive community awareness campaign to promote after hours medical services and reduce pressure on emergency departments across our region.

Our objective is to encourage people to seek advice on how to react in situations requiring medical assistance out of hours by visiting the <u>Healthdirect website</u> and downloading the Healthdirect app.

We encourage providers to share the campaign using the <u>digital pack</u> available on our website. Printed posters are also available – please email your order to <u>tamra.hoare@nwmphn.org.au</u>.

The campaign will drive thousands of people to the <u>National Health Services Directory</u>, so we encourage all providers to register and add their service details.



# SafeScript Training for Prescribers and Pharmacists

SafeScript, real-time prescription monitoring, is now available and will be mandatory from April 2020. Training for GPs is being held in March and April at venues in Werribee, Parkville, Craigieburn, Melton and Sunbury. The training will cover:

- What is 'SafeScript'?
- How can you use it to identify high-risk situations and support safer clinical decisions?

For session details and registration visit <u>NWMPHN</u> <u>events</u>. For more information about this new clinical tool visit <u>VTPHNA's SafeScript Hub</u>.

We acknowledge the peoples of the Kulin nation as the Traditional Owners of the land on which our work in the community takes place. We pay our respects to their Elders past and present.

# **Education and Training**

- NWMPHN is an accredited activity provider with the RACGP QI&CPD Program. We support education and training activities that offer GPs the opportunity to help meet their continuing professional development (CPD) requirements.
- ✓ Visit our website for education and training activities in our region <u>nwmphn.org.au/events.</u>

### **Upcoming Events**

01/03/2019	Using My Health Record: For Allied Health Professionals
06/03/2019 14/03/2019 19/03/2019 29/03/2019 30/04/2019	SafeScript Training for Prescribers and Pharmacists Werribee, Craigieburn, Melton, Parkville and Sunbury
06/03/2019	Mental Health in General Practice
	Using My Health Record: For Specialists
07/03/2019	Epworth Richmond Auditorium 1
13/03/2019	Epworth Freemasons Clarendon Street
21/03/2019	Epworth Richmond Auditorium 2
27/03/2019	Epworth Freemasons Victoria Parade
13/03/2019	CROI Update 2019
19/03/2019	Recalls & Reminders Using Medical Director Clinical Software
20/03/2019	STIs and PrEP: An update for Primary Care – Parkville
21/03/2019	Recalls & Reminders using Best Practice Software
23/03/2019	Spirometry Training Course
28/03/2019	Hepatitis B Case Discussion & Webinar

"Our aim is that primary healthcare providers are fully supported to meet community needs, delivering better health outcomes for their patients"

### Latest Resources

- Quality Improvement Toolkit
- How to set up your Provider
  Digital Access (PRODA) account
- Health Professional Online Services (HPOS) and Nash
- <u>Asthma Australia COACH</u>
  <u>Referral Form</u>
- <u>CAREinMIND Referral Form</u>
- Domiciliary Medication
  Management Review (DMMR)
  Sample Referral Form
- Domiciliary Medication
  Management Review (DMMR)
  Sample Plan
- Home Medicines Review General
  Practice Poster
- Quality Improvement PIP
  <u>Readiness Checklist</u>
- <u>MBS Items for hepatitis B and</u> hepatitis C Care
- Advance Care Planning
- <u>Mental Health Treatment Plans</u> for General Practice
- <u>Nurse Orientation Checklist</u>
- Department of Health and Human Services-<u>Supporting NDIS</u>
   <u>– The role of general practice</u>
- Find more <u>NWMPHN Resources</u>

### Subscribe

Subscribe to our fortnightly emails Network News, Practice Manager or Practice Nurse Newsletters, the quarterly Primary Pulse or our other publications at nwmphn.org.au/newsevents/subscribe

#### **Previous Issues**

Catch up with previous issues of our newsletters and magazine, visit <u>nwmphn.org.au/nwmphn-publications/</u>

