

SUCCESS PROFILE (Position Description)

Position Title	Brief Intervention Worker
Portfolio	Community Health
Department	The Living Room
Reports to:	Operations Manager Community Health
Award:	SCHCaDS Award
Employment type:	Permanent full time
Location:	7-9 Hosier Lane, Melbourne
No. direct reports	NIL
Hiring Leader	Richie Goonan

ABOUT YOUTH PROJECTS

Youth Projects is an independent charity that offers support and employment opportunities to at risk young people looking to re-engage with learning, and provides health care and assistance to members of our community experiencing homelessness and disadvantage. We provide front line support to individuals experiencing disadvantage, unemployment, homelessness, alcohol and other drug issues, and young people looking to reengage with learning and employment. Our connected model of support is rare in the community sector. We have always offered a holistic approach that combines multiple services in one place.

We are a non-judgemental service with a strong focus on respect, client centred care and harm prevention. We work with clients on a personalised, tailored basis to address highly complex issues faced by people experiencing multiple and complex needs.

We are community based and independent of government, or any religion. We work to ensure each member of our community is empowered with the skills, confidence and support to sustain a life of independence and wellbeing.

Our vision:

Life changing opportunities for every young person.

Our mission:

High impact support | Without judgement | Fullstop

Our values:

Social Justice | Inclusion | Empowerment | Integrity | Respect | Courage | Commitment

Our people at Youth Projects are our priority. We commit to you a fantastic employee experience and we ask that you commit to our mission, vision and values. We also ask that you commit to our values of a workplace free from discrimination and promote and embrace diversity.

DUTIES & RESPONSIBILITIES:

The Brief Intervention Worker is a newly created position within the Living Room team to provide high quality, high impact support to people accessing the clinical and drop in services. The position will be critical to creating a coordinated response to people accessing the Living Room to create linkages with our clinical teams and coordinate pathways out of homelessness

The position will form part of the Substance Misuse Team and will work alongside our Dual Diagnosis Clinician and Mental Health Nurse to triage, assess and provide short-term, action-oriented plans to ensure some of our services most vulnerable clients are linked with the appropriate services to address the needs

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and barriers to health and housing outcomes. Working within a social model of health, the position will provide direct interventions and conduct supported referrals across a range of domains. Whilst based at The Living Room, the position will have the ability to assertively engage service users and conduct outreach visits where appropriate.

This position provides an exciting opportunity for people with a case management, housing or health background to create evidence-based responses through the development of committed and multidisciplinary program responses.

The role is a key position within the Substance Misuse Team and is responsible for the following:

- Conducting comprehensive assessments for high risk clients
- Conducting supported referrals to internal and external services including outreach to external appointments and care plan meetings
- Provide brief targeted interventions (up to 6 weeks) for clients identified as high risk
- Liaise and work collaboratively within a multidisciplinary team
- Assisting in the growth and development of Community Health services including partnerships with local agencies and programs
- Integration of care with the existing service system to ensure enhance service coordination and collaboration

RESPONSIBILITY	SUCCESS MEASURES
<p style="text-align: center;">All success profiles are linked to our Strategic Plan, which has 7 core objectives, to ensure consistency and clear vision. We work together and take collective responsibility.</p>	
<p>Person Centered Services:</p> <ul style="list-style-type: none"> • Work in a Best Evidence Framework to ensure clients are receiving the most current care provision. • Conduct high quality and comprehensive assessments for clients with multiple and complex needs • Use a client centred approach to initiate care plans • Complete brief targeted interventions for clients referred through the care coordination processes • Provide support, advocacy and referrals to assist clients in reaching their goals. 	<ul style="list-style-type: none"> • Up to date with evidence based practice in the field of AOD and Mental Health. • A minimum of 150 new and/or existing client assessments are completed annually • All clients have a goal directed care plan completed. • Service has greater capacity to achieve housing, mental health and AOD outcomes • Evidence of clients outcomes through support and intervention
<p>Maximising Resources:</p> <ul style="list-style-type: none"> • Work collaboratively with care team to provide holistic response to clients 	<ul style="list-style-type: none"> • Clients achieve a range of goals based on the client directed care plan/Medicare billing are maximised

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<ul style="list-style-type: none"> Ensure clients are assisted to maximise their income and access brokerage where appropriate 	<ul style="list-style-type: none"> Clients are assisted to access all entitlements and brokerage available to achieve their care plan goals
<p>Data & Evidence:</p> <ul style="list-style-type: none"> All interventions, assessments and outcomes are appropriately recorded including data and case notes Document and report data trends to facilitate funding opportunities. Participate in action-based and desktop research into best practice inventions for people with high and complex needs 	<ul style="list-style-type: none"> Outcomes and effort can be quantified, replicated and communicated to funders and the wider sector Uses initiative to document and report any noticeable trends in presentations. Youth projects remains at the forefront of evidence-based practice which produces outcomes for clients
<p>People:</p> <ul style="list-style-type: none"> Keep up to date with local services and programs appropriate for referral and clear pathways into these services. Lead and participate in developing a strong team culture which keeps the client at the centre of everything we do Participate in case co-ordination, conference, supervision, handover and team meetings 	<ul style="list-style-type: none"> Partnerships with external agencies lead to clear referral pathways and opportunities to co-deliver services Evidence of collaboration within teams and across Youth projects sites and program to improve our service offer to clients All client information is documented, shared, and discussed with team members as appropriate
<p>Strategic Partnerships:</p> <ul style="list-style-type: none"> Build effective partnerships with key housing, Aboriginal, health, legal and family violence services Build capacity for direct service and/or partnership to drive housing outcomes as a core service delivery outcome 	<ul style="list-style-type: none"> LR becomes a key engagement and contact point to connect clients with a range of services Clients are assessed for appropriate housing and supported to access/maintain stable and safe accommodation
<p>Governance</p> <ul style="list-style-type: none"> Contribute to the development of an effective model of care Contribute the development and review of high quality clinical governance frameworks and tools 	<ul style="list-style-type: none"> Model is clearly defined and replicable in other areas when opportunities are identified/sought Clinical processes and outcomes demonstrate effective interventions

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<ul style="list-style-type: none"> Comply with and support the team to achieve AGPAL and ISO accreditation 	<ul style="list-style-type: none"> No major non-conformances and accreditation is achieved
<p>One Voice:</p> <ul style="list-style-type: none"> Assist in the preparation of reports, promotional material and presentations to external agencies on behalf of Youth projects Work collaboratively across all portfolios to identify program improvements and opportunities for growth 	<ul style="list-style-type: none"> Youth Projects is well regarded by external bodies, partner agencies and the wider sector for our ability to provide a clear picture of our positive impact on clients Working with other sites and portfolios across Youth Projects as evidenced by joined up programs, participation on working groups, and the contribution of ideas and expertise
<p>Other</p> <ul style="list-style-type: none"> Compliance with Youth Projects policies and procedures Other duties as required by the organisation 	

KEY SELECTION CRITERIA

Experience and qualifications

- Recognised tertiary qualifications in relevant social work, community services and/or health related disciplines
- At least 2 years' direct service working with clients with multiple and complex needs
- Knowledge and understanding of homelessness, housing and health sectors (including mental health and AOD)

Knowledge and skills

- Wanting to grow, develop, and build a career with a progressive organisation.
- Demonstrated organisational skills within multidisciplinary service environment
- Demonstrated experience in undertaking assessment and successful supported referrals

MUST HAVE'S

- Current Australian Driver's License
- Valid passport / working rights
- Police check
- Working with children's check
- Local travel may be required

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OUR COMMITMENT TO DIVERSITY

Youth Projects values diversity and we promote a workplace that actively seeks to include, welcome and value unique contributions and encourage applications from candidates with a disability, culturally and linguistically diverse backgrounds and indigenous candidates.

WE ARE A CHILD SAFE ORGANISATION

Youth Projects has a zero tolerance for child abuse and is committed to the provision of a child-safe organisation. All Youth Projects staff must undergo a Police Check and Working with Children Check prior to commencement.

PRIVACY

Youth Projects Ltd collects personal information for the purpose of processing and considering your application for employment we will use the information collected from you only for these purposes and will not disclose personal information unless authorised by you or as permitted or required by law.

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