

Royal Children's After Hours Medical Clinic

Royal Children's After Hours Clinic (the Clinic) provides a walk in service for people wanting to see a General Practitioner (GP) or other clinical staff. It offers assessment and treatment of primary care conditions for people without an appointment.

The Clinic, is located in the Royal Children's Hospital Emergency Department, has the physical environment and character of a community-based general practice with waiting and reception areas.

Scope of services

The Clinic operates

- 12 pm to 11 pm Monday to Friday
- 1 pm to 11 pm Saturday
- 10 am to 11 pm Sunday

The clinic treats category 4 and 5 emergency patients who are triaged by the emergency department to the After Hours Clinic. Patients are bulk-billed.

The Clinic provides services to primary care patients who present with acute symptoms that can be treated within the usual scope of general practice. Services include medical consultation, minor fractures, minor procedures, ECG, minor injury, trauma and referral to on-site radiology and pathology services.

Payment Details

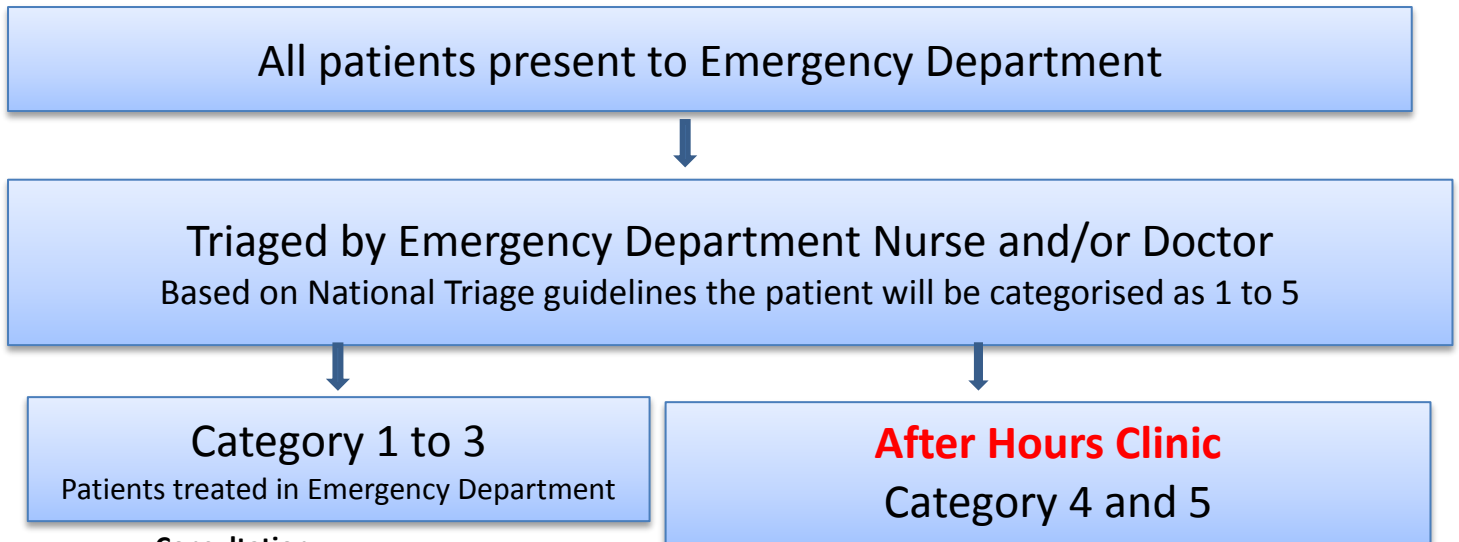
	GP Income %
Monday to Friday 12.00 pm to 11.00 pm 70% of fees raised or \$140 per hour whichever is the higher payment	70%
Saturday 12.00 pm to 6.00 pm 70% of fees raised or \$140 per hour whichever is the higher payment	70%
Saturday 6.00 pm to 11.00 pm 80% of fees raised or \$140 per hour whichever is the higher payment	80%
Sunday 11.00 am to 6.00 pm 70% of fees raised or \$140 per hour whichever is the higher payment	70%
Sunday 6.00 pm to 11.00 pm 80% of fees raised or \$140 per hour whichever is the higher payment	80%

Support staff

Support staff for the Clinic includes:

- Practice Manager
- Receptionist

Triage



Consultation

General Practitioners in the Clinic are free to make decisions that affect the management of their patients in accordance with accepted clinical practice.

General Practitioners exercise full autonomy in determining:

- The health professionals, such as specialists, other general practitioners and para-medical practitioners, to whom they refer.
- What other diagnostic services are ordered and from where.
- Whether to accept new patients provided that this action is non-discriminatory and does not apply to emergencies.

Referral Protocols

After initial treatment patients are referred to the patient's General Practitioner of choice for continuity of service. Referral documents will be sent to the patients General Practitioner of choice within a reasonable timeframe. Patients are made aware that patient health information is being disclosed in the referral documents.

Diagnostic Services

Sandringham District Memorial Hospital has a pathology and radiology service on site. The urgent care centre has agreed to use the on-site services

Tests and Results

All test results, including pathology results, diagnostic imaging, investigation reports, and clinical correspondence is reviewed. The reports, results or correspondence are incorporated into the patient health record.

All test results are forwarded to the patient's General Practitioner of choice within a reasonable time frame.

Patient rights and responsibilities

No patient is refused access to our Clinic on the basis of gender, race, disability, aboriginality, age, religion, ethnicity, beliefs, sexual preference or medical condition. Patients with a disability can access our services.

The practice identifies important/significant cultural groups within our community particularly those of Aboriginal and Torres Strait Islander background, and strategies are in place to meet their needs.

The patient and/or their carers have a responsibility to provide, to the best of their ability, the patient's medical history, along with allergies, medications, treatments, current issues and any relevant details that impact on their current health and wellbeing.

Contact

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