

# Health Care Home Leaders Group – Expression of Interest

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North Western Melbourne Primary Health Network (NWMPHN) is seeking GPs, nurses and practice managers to join the Health Care Home Leaders Group.

We are looking for people who:

- Are willing to embrace the Health Care Homes model
- Work in a practice that is innovative or open to change
- Work in a role within a general practice where they can lead whole of practice changes

You do not need any previous experience on clinical leadership or advisory groups to participate in the Health Care Homes Leaders Group.

The group will have several functions, including providing advice on the NWMPHN Health Care Home general practice readiness strategy, designing and implementing a ‘pilot model’ of the Health Care Home in their practice and acting as local leaders for the Health Care Home initiative.

If you have any questions or would like further information please contact Michaela Lodewyckx, Project Coordinator Health Care Homes on 03 9347 1188 or [healthcarehomes@nwmpnh.org.au](mailto:healthcarehomes@nwmpnh.org.au)

## Background

### *What is a Health Care Home?*


How can we create a more efficient system that also leads to better patient outcomes and improved clinician and patient experience? Health Care Homes could provide just that. The Health Care Home is a new model for the care of patients with chronic and complex conditions. It is based on the *Patient-Centred Medical Home* model from the USA and promotes care that is:

- Patient-centred
- Coordinated
- Cost-efficient
- Aimed at achieving agreed long-term health goals.

The Health Care Home is an innovation in the way primary care is funded and delivered in Australia. Eligible patients will voluntarily enroll with a medical practice, which will be known as their Health Care Home. This practice will provide a patient with a ‘home base’ for the ongoing coordination, management and support of their conditions.

Bundling payments for chronic care, rather than being tied to a fee for service opens opportunities to think differently about how practice teams can plan and provide comprehensive and coordinated care for patients. It also encourages a more individualised and patient-centred approach to care, which improves both the patient experience and outcomes. This model also involves care coordination with an aim to better integrate care across primary, community and acute sectors.

*NWMPHN supporting Health Care Homes in our region*



The Australian Government recently rolled out a Stage 1 operating model of the Health Care Homes in several PHN locations across Australia. While NWMPHN is not part of Stage 1, we strongly support the Health Care Home model of care. We anticipate that following Stage 1, the Government Health Care Home model will be available to practices in all PHNs Australia wide.

NWMPHN believes it is important to support general practices in our region to prepare for the wider roll out of the Health Care Home model. We plan to first understand how 'ready' general practices are to adopt this model of care using a readiness self-assessment tool. NWMPHN will then provide education, tools and other support to assist practices make changes towards becoming a Health Care Home. We will also communicate the findings of the Australian government Stage 1 model as they become public and any requirements for practices who wish to sign on to this program in the future.

### **What's involved in the Health Care Homes Leaders Group?**

Key to any significant practice change is engaged leadership. NWMPHN aims to support and build capacity for GPs, nurses and practice managers to become local leaders of the Health Care Home model in the region. This group will help drive the NWMPHN Health Care Home readiness strategy and shape how the Health Care Homes model will look in our region.

The group will be provided with information and education on implementing the Health Care Home model in practice, as well as other key aspects of the Australian Health Care Home model including data extraction, QI PIP and using MyHealth Record.

#### *Functions of the Health Care Homes Leaders Group*

The Health Care Home Leaders Group will have the following functions:

- Providing advice on the NWMPHN Health Care Home general practice readiness strategy, including the self-assessment tool and the suite of services provided by NWMPHN to support practices to become a Health Care Home.
- Working together to design and implement a 'pilot model' of the Health Care Home to be rolled out in your practice.
- Acting as leaders for the Health Care Homes initiative in the NWMPHN region by:
  - being 'local champions' for the Health Care Home
  - sharing their practice changes as 'good news stories' with other practices
  - Acting as mentors and giving advice to other practices wishing to move towards a Health Care Homes model of care in their practice

#### *Time commitment required*

The initial term of this group will be 12 months from January 2018 with the option to review and extend. Members of the Leaders group will be required to attend quarterly face to face workshops held out of business hours at the NWMPHN offices in Parkville. There will also be online reading, work and communication required between workshops. Financial support will be provided based on the NWMPHN Stakeholder Reimbursement Policy.

### **How can you be involved?**

If you are interested in joining the Health Care Homes Leaders Group, please complete the attached application form. [Applications close Friday 15 December 2017.](#)

For more information contact:

**Michaela Lodewyckx, Coordinator - Health Care Homes**

**Phone:** (03) 9347 1188

**Email:** [healthcarehomes@nwmpnhn.org.au](mailto:healthcarehomes@nwmpnhn.org.au)





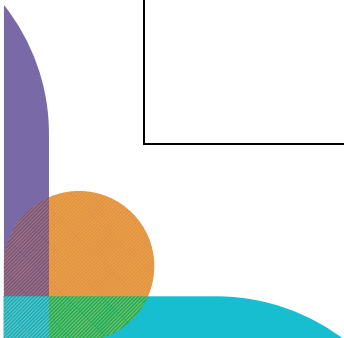
## EXPRESSION OF INTEREST: Application

Health Care Home Leaders Group

Please return to [healthcarehomes@nwmpnh.org.au](mailto:healthcarehomes@nwmpnh.org.au)

Applications close Friday 15 December 2017

Name:			
Role:	<input type="checkbox"/> General Practitioner	<input type="checkbox"/> Nurse	<input type="checkbox"/> Practice Manager
Name of Practice:			
Practice Address:			
Contact Details:	Phone:	Email:	
Eligibility			
You must be able to tick each of these boxes to be eligible to nominate:			
<input type="checkbox"/> My practice is accredited or working towards accreditation			
<input type="checkbox"/> My practice has a nurse on staff			
<input type="checkbox"/> My practice uses electronic patient health records and can extract data from those records			
<input type="checkbox"/> I have the support of practice leadership to participate in the Health Care Homes Leaders Group			
<input type="checkbox"/> I am willing to share my learnings/challenges/achievements with others			
<input type="checkbox"/> I can identify a lead GP, nurse and/or practice manager to support HCH Leaders Group activities			
<input type="checkbox"/> My practice can provide protected time for staff/clinicians to participate in HCH Leaders Group activities			
<input type="checkbox"/> My practice has signed or is willing to sign a CAT Plus Agreement			
<input type="checkbox"/> My practice is willing to receive a demonstration and to then utilise HealthPathways			
<input type="checkbox"/> I am available to participate in all workshops and respond to ad hoc requests when available.			
Expression of Interest Questions			
1. Why do you want to be a member of the Health Care Homes Leaders Group? (max 100 words)			
2. Please describe the views of your practice leadership regarding the Health Care Home. (max 100 words)			





3. Please describe your role in the practice, including how you can influence change. (max 100 words)

4. Explain how your practice identified an opportunity to improve services for your patients and the outcome of that change. (max 100 words)

5. What key knowledge/experience/skills will you bring to the Health Care Homes Leaders Group? (max 100 words)

6. What support will you require to participate in the Health Care Homes Leaders Group? (max 100 words)

7. What do you anticipate will be the barriers (if any) to your participation in the Health Care Homes Leaders Group? (max 100 words)

Additional Comments

*Please provide any additional information to support your application*

